

widening the circle of inclusion

diversity

If you have some **respect** for **people** as they are, you can be more effective in helping them to become **better** than they are.

John W. Gardner



Saint John of God Care Services
Annual Review 2007

diversity

1300 Brothers, 45,000 co-workers,
and 8,000 volunteers having a
positive impact on the life of
hundreds of thousands across
the globe



"We have become not a melting pot
but a **beautiful mosaic**.
Different people, different **beliefs**,
different yearnings, different
hopes, different dreams."

Jimmy Carter

Saint John of God Care Services are all about diversity. We do not limit our provision to meeting just one or two particular needs but meet a large range of needs and continue to **widen the circle of inclusion**.

Currently we support over 1000 vulnerable people across Great Britain, ranging from people with learning and physical disabilities, mental health conditions, people who are homeless, people who have difficulties with drug and alcohol abuse, migrants who are vulnerable to homelessness and victims of sex-trafficking. There are no limits.

Saint John of God responded to need regardless of race, gender, religion or social services. Our services replicate this approach.



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SAINT JOHN OF GOD CARE SERVICES IS A REGISTERED CHARITY AND A NOT-FOR-PROFIT ORGANISATION.

This financial information within this annual review pertains to the financial year 1 April 2006 - 31 March 2007 and includes summarised accounts. A full copy of the report and accounts containing complete financial details, including:

- Trustees statement of responsibilities with regard to the accounts
- Statement of accounting policies
- Investment policy details
- Legal and administrative details

can be obtained from:

Karen Gilroy, Marketing & Publicity Department
at the principal address below.

TRUSTEES/ DIRECTORS

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Brother Robert Moore, OH, MCSP (Deputy Chair)
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Brother John O'Neill, OH,
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Registered Charity No. 1108428

Introduction

from the Provincial



"This is a holy and quite admirable work, where all are busy in charitable ways, pursuing the task begun by your founder Saint John of God... You show that love and compassion which you have rightly inherited from him."

The Bishop of Granada to the Brothers of the Hospitaller Order of Saint John of God, 1581

Brother Brian O'Donnell, OH writes in his biography of our founder Saint John of God that "there was something new about the relationship that John had with his patients. He did not act like a benefactor towards them. He related to them as their brother. He was in solidarity with them and gave priority to their needs rather than his own preference and convenience." This passage encapsulates powerfully both the philosophy that underpins all that the Saint John of God Care Services has undertaken this year and the experience of those who have used its services in the last twelve months.

Because it is responsible for the day-to-day provision of care, Saint John of God Care Services is instrumental in expressing the mission of Saint John of God and his Hospitaller Order in Britain. In light of this year's General Chapter (the highest decision making body within the Hospitaller Order of Saint John of God) the Trustees, Executives and Management of Saint John of God Care Services have been charged with heightening the Care Services' emphasis on meeting the unmet needs of those people who use its services, and a meaningful search for innovative development of its services among new groups of marginalised people, wherever they are in the British Isles. To enable Saint John of God Care Services to make the Chapter's orientations a sustainable reality, it has drawn up a five-year plan.

The task of making the Order's decisions tangible is something that its co-workers have embraced readily. The Commission for Social Care Inspection has noted a consistent delivery of a high standard of care to those using the Order's services, thus mirroring the commitment of Saint John of God, not only to some of the most disadvantaged people within the Granada of his day, but also to some of the most despised.

More important than the 'results' of governmental inspections is the impact on those who use our services. Whether they have been supporting men or women within the Service's residential or nursing homes, or through its Domiciliary Care Outreach Service, or the Saint John of God Horticultural Training Centre or our Floating Drug and Alcohol Support Service, or our care of elderly Religious through the Saint John of God Management Services, the co-workers have done so in such a way that they have expressed the Order's core values of Hospitality, Compassion, Justice, Respect, Trust. Echoes of this reality are movingly expressed in the personal stories that appear in this publication.

"May Jesus Christ bring me to a time and give me the grace to have a hospital where I can gather in the abandoned...to serve them as I desire." These words of Saint John of God, expressing his longing to care for those on the margins, 'in his own way', form the background to our unique way of operating within the field of health and social care. Being born of a tradition that traces its origins to as far back as 1539, and which was responsible for a revolution in standards relating to the care of men and women with all forms of illness and disability, we recognise ourselves as innovators not imitators.

INNOVATORS NOT IMITATORS

Honouring its commitment to providing and developing the highest standards of care to those already using its services yet embracing the tenets of the General Chapter to meet unmet needs among new groups of marginalised people, this year Saint John of God Care Services has been widening its circle of inclusion. It has used its vast expertise in the field of supported living provision and care-staff recruitment, induction

and training to aid the establishment of the Medaille Trust as a charity and a company limited by guarantee, enabling it to provide safe housing and healing for women and children freed from the sex trafficking industry throughout Britain in a professional and accountable manner.

Alongside the management of the Medaille Trust, Saint John of God Care Services has been working in conjunction with a number of the Brothers of the Order developing a facility of support for newly arrived migrants in London. This is a major task but one that Saint John of God Care Services is well equipped to tackle. Both these new initiatives have no recourse to public funding and are completely dependent on the generosity of those who support our Hospitaller mission.

In the next few years, major developments will take place within the care provision being offered in Darlington. With the gifting of the vast property known as Poor Clare Abbey to our founding charity, the Hospitaller Order of Saint John of God, Saint John of God Care Services will, having completed the research necessary, provide a whole host of new health care services that are at present not being offered in the north east of England.

We are justly proud of this year's achievements yet never complacent for not only are there always new challenges in meeting the needs of those we support, whose own needs are changing as the years pass, but we are always grappling with the changes in Government and Local Health Authority legislation especially in the area of funding. Providing Hospitaller care, because of its quality, is expensive.

Thank you, for not only the support you have given in the last year, but for all the years back. May God

"So very great a number of the poor are cared for with such warmth and attention... From this we know clearly that God, our Lord, is amongst you, dwelling in your hearts. It is he alone who works such wonders by such feeble means."

The Bishop of Granada to the Brothers of the Hospitaller Order of Saint John of God, 1581

services

"We may have different religions,
different languages, different
coloured skin, but we all belong to
one human race."

Kofi Annan

Here at Saint John of God Care Services, it is impossible to categorise what we do in just a few words. Our services help a wide variety of people, and are spread across the country. Whether it is providing respite care for people with severe learning difficulties, or looking after the elderly Religious, the one common practice we have is ensuring the people who use our services are put first.

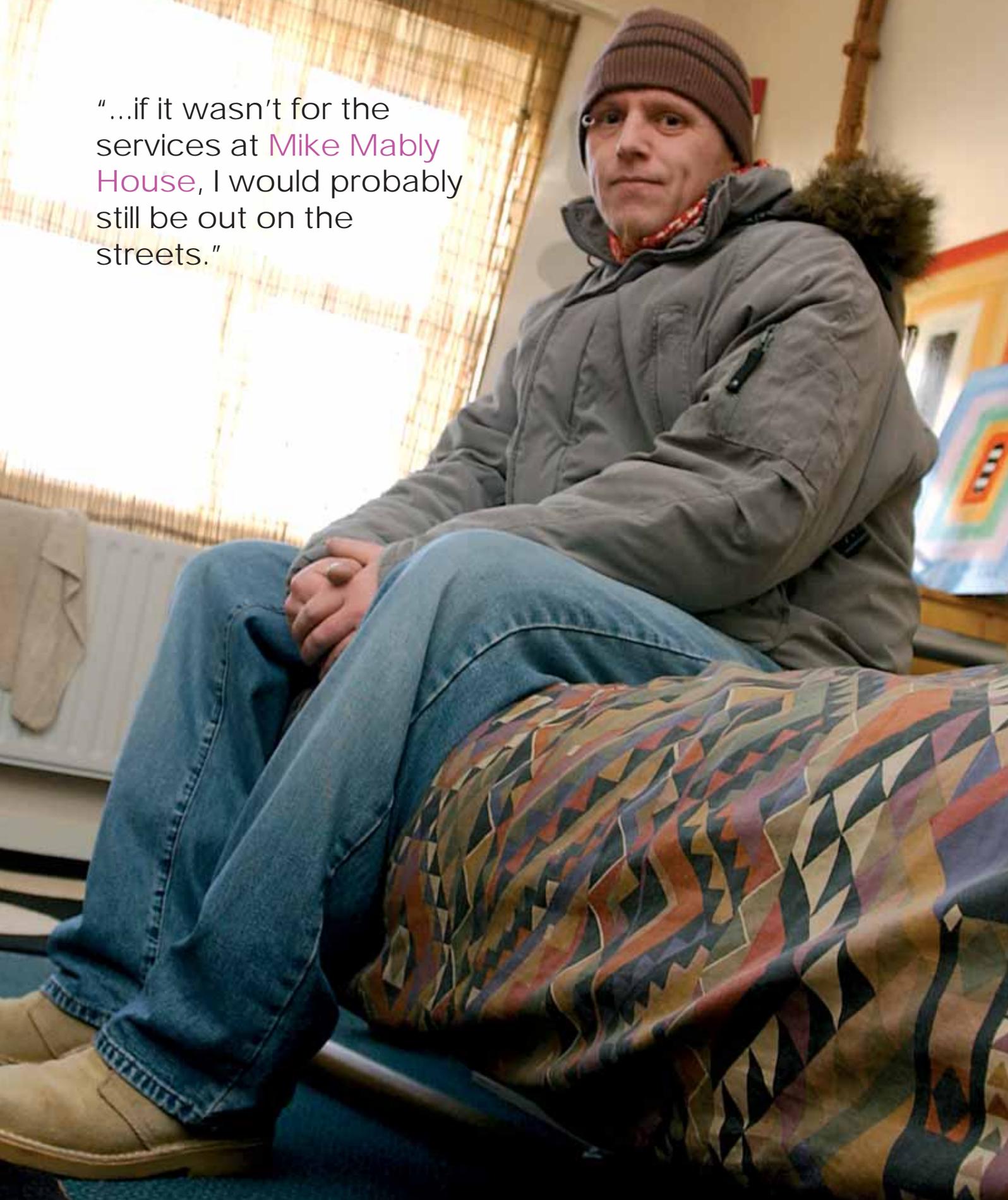
While we are known for our residential and nursing homes, we also provide such services as helping the homeless get back on their feet at Mike Mably House, a resettlement programme, and a floating Drug and Alcohol Service in Hertfordshire.

Looking to the future, aiming to widen our circle of inclusion, we never know where our services may be needed next.



diversity

"...if it wasn't for the services at [Mike Mably House](#), I would probably still be out on the streets."



Our Services

across Great Britain



Residential Care

Our residential care services provide accommodation and support for people with physical or learning disabilities who can no longer live at home. Most of Saint John of God Care Services' residential care properties are small community-based homes each with between four and eight single-occupancy bedrooms. The aims throughout all the residential care services are to support and encourage each person to develop social and living skills, and enable them to play as full a part in the local community as they would wish.



Nursing Home Care

Saint John of God Care Services provides a total of eleven nursing homes in Bradford, West Yorkshire. These are specialist facilities for the care of people with physical and learning disabilities, some of whom require intensive support.

At the heart of the philosophy of care in all Saint John of God Care Services' nursing homes is the commitment to ensuring that the human and civil rights of the people who use the services are observed. Priority is given to enabling them to exercise as much independence as possible. We work in partnership with each person, their relatives and carers so that they receive the high quality, individual needs based service to which they are entitled.



Supported Living Services and Domiciliary Care Outreach Service

Our Supported Living Services provide people with disabilities and mental health issues with their own tenancy, together with support and personal care to enable each person to sustain their tenancy and live as independent a life as possible. The service can be offered to people within individual and group tenancies. In some cases Saint John of God Care Services is the landlord and in others, another provider is the landlord.

The Domiciliary Care Outreach Service provides care and support to people with disabilities living with a spouse or partner, or with their parents or other relatives, or in some cases alone in their own home.



Respite Care

Respite Care allows people in need of care, who live in the family home, to enjoy a change of scene, and enables family members to have a break from providing for the day-to-day needs of their loved ones.

Saint John of God Care Services' respite service provides 24-hour nursing care and support to people with physical, sensory and learning disabilities.



Leisure, Education & Occupational Services

Saint John of God Care Services' Leisure, Education and Occupational Services (LEOS) provide opportunities for adults with varying needs to acquire independent living and social skills to enable them to enjoy as rich and fulfilling life as they possibly can. The main aim of LEOS is to provide a high quality service tailored to each individual person's needs and wishes.



The three current services are: Saint John of God Resource Centre, LEOS Outreach Services and Saint John of God Horticultural Training Centre.

Housing Resettlement Project

This service provides temporary accommodation to young and vulnerable homeless people. An integral part of the project is to support them in finding a permanent home and in sustaining it. Equally the aim is to ensure that people who use this service become fully integrated into the communities in which they establish a home.

Floating Drug and Alcohol Service

The Floating Drug and Alcohol Service offers specialist help and advice to people who have difficulties with drugs or alcohol and who are experiencing problems in sustaining tenancies or home purchase arrangements. Support is provided to assist people in managing finances, gaining access to services, emotional support and counselling, and in helping people to set up and maintain tenancy or home purchase arrangements.

Community Centre

The aims of our community Centre in Welwyn Garden City are to provide services and facilities for all, but in particular for the most vulnerable members of the community – young people, people with disabilities and older people. The centre provides an internet café, outreach advice surgeries and opportunities for working together with other voluntary groups in the area.

Religious Orders and Congregations

Saint John of God Care Services works in partnership with other Religious Orders and Congregations in caring for their elderly members in their own community houses, and in supporting them to meet the requirements of care standards legislation.

Saint John of God Management Services

This offers a consultancy service to Religious Orders and Congregations, which provides a range of advice and practical assistance.

MedailleTrust

A separate registered charity founded by a number of Catholic Sisters, Brothers and Priests with the aim of helping women, young men and children who have been freed from the sex-trafficking industry here in the UK. This is done by providing safe-housing and offering opportunities for physical and psychological healing and rehabilitation. Saint John of God Care Services manages the staff who work in the safe-houses and also provides a range of personnel resources.

Migrant Worker Project

Based in Euston, central London, this service will offer accommodation and help to newly-arrived migrants so that they are able to find work and a place in society, rather than falling into homelessness.

Strategic themes

2007 - 2012

We have drawn up a five year plan to show how we want to take Saint John of God Care Services forward over the next five years, towards our vision. This will allow us to allocate our resources and budgets, and to structure ourselves to deliver the plan. There are five main themes, each covering a different aspect of our future development:

Continuous Improvement of Our Existing Services

We will continue to provide the highest possible standard of support and care for people who use our services, and we will continue to look for ways of improving what we offer.

Innovation of New Services

We will search for new development opportunities to address unmet needs, both in areas where we already provide a service and in new areas across England, Scotland and Wales.

A Sustainable Future

To provide a long term, sustainable service we will expand our income streams through fundraising, trading company activity and management services.

Influencing Futures

We want to make sure our voice is heard so that the interests of the people using our services are properly represented. We want to engage both with the people who can influence the future of Saint John of God Care Services and with those it serves.

Connecting People

We want to reaffirm and encourage the unique relationship that Saint John of God Care Services enjoys with its staff, often referred to as the Saint John of God family. We believe that this relationship, along with the passion of our staff and the values of Saint John of God, all mean that we deliver a service that is unique in our area of work.



people

"Diversity is not about how we differ.

Diversity is about embracing one another's uniqueness."

Ola Joseph

People are what Saint John of God Care Services is all about; they are the reason we do what we do. Every one of the people we serve is an individual, and we strive to treat them as just that. Regardless of the individual, however, there are a number of key principles we follow. At the heart of our philosophy of care are the core values of the Hospitaller Order of Saint John of God:

COMPASSION, HOSPITALITY, JUSTICE, RESPECT AND TRUST

We express these core values by practising the following principles:

RIGHTS The maintenance of all entitlements associated with citizenship.

DIGNITY A recognition of the intrinsic value of people, regardless of their circumstances, having respect for their uniqueness and their individual personal needs.

CHOICE Opportunities to select independently from a range of different options.

PRIVACY The right to be alone and free from intrusion or public attention in relation to individuals and their affairs.

INDEPENDENCE Opportunities to have freedom of choice and to exercise discretion in relation to personal decision making.

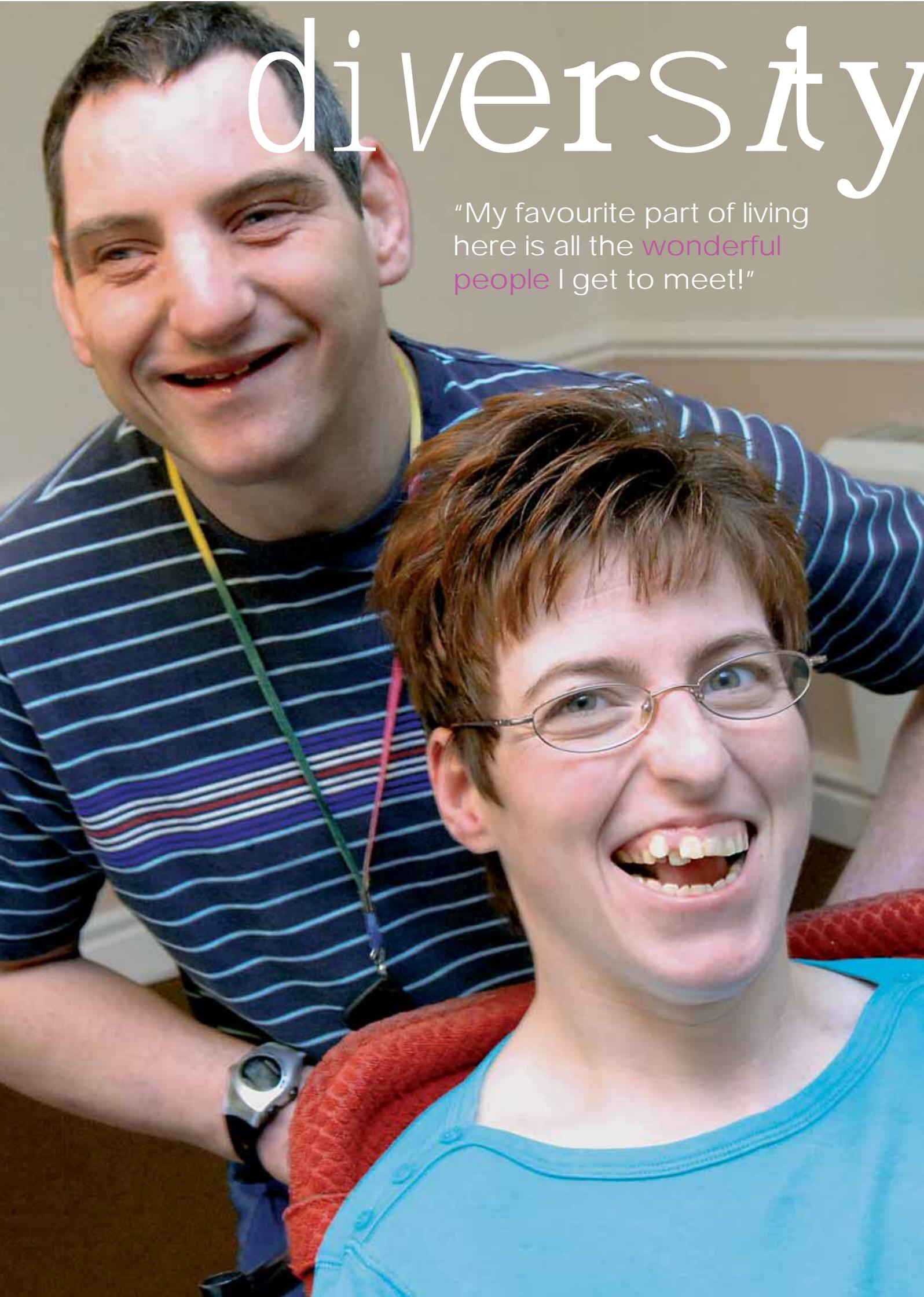
FULFILMENT The realisation of personal aspirations and abilities in all aspects of daily life.

CONSULTATION & PARTICIPATION The people who use Saint John of God Care Services have a right to be involved in and to influence the delivery, practice and management of services. Formal and informal consultation takes place on a regular basis.



diversity

"My favourite part of living here is all the wonderful people I get to meet!"



Commission for Social Care Inspection

As a national provider of social care and support to vulnerable people, Saint John of God Care Services is subject to the regulatory regime of the Commission for Social Care Inspection (CSCI) whose role is to ensure that all services provide a high quality service to the people who use them. Saint John of God Care Services currently has twenty-three services that are registered with CSCI - a mix of nursing and residential care, and domiciliary care. The vast majority of people who use our services will engage with a service regulated by CSCI.

During the last twelve months CSCI has adopted a new monitoring system, which will eventually mean that there will be a much 'lighter touch system' of inspection for those services and providers who perform consistently well against the standards, which will mean less regular visiting. It is pleasing to report that we have seen an all round improvement in the ratings awarded to our services by CSCI during the last twelve months, which should result in services falling into the lighter touch category.

Services are graded by colour: blue for excellent, green for good, yellow for acceptable and red for concern. We have the majority of our services in the blue category, which is a credit to the staff and managers within those services and confirms that we do indeed provide high quality services.

Perhaps deserving of most praise are those services dealing with people with very complex needs who despite the complications of this type of service provision, still achieve the highest commendation from CSCI.



Looking

Northern Region

SCOTLAND

Our Supported Living Service in East Renfrewshire for people with learning and physical difficulties, many of whom are elderly, continues to go from strength to strength. The majority of people who use this service moved into their own tenancies three years ago, following the closure of Saint Mary's Care Home in Barrhead where some had been living for many years.

Initial concerns about these ladies' ability to adapt to such a major change of living environment were unfounded as they continue to grow and develop their community lifestyles to this day. This success did not come without its challenges and the staff team have had to continually review and adjust their support to suit individuals' changing needs, whilst maximising access to the opportunities that having your own tenancy in the community, presents.

The aim of Saint John of God Care Services in Scotland is to now offer their Supported Living Services to a wider group of people in the East Renfrewshire area. Strong links are being established with partner agencies with a view to working together and making opportunities available to some of the most vulnerable and disadvantaged people in this area of Scotland.

NORTH YORKSHIRE

In North Yorkshire, the supporting living service has expanded and Saint John of God Care Services is in discussion with local partner agencies to increase this even further.

On Teesside, one of our registered care homes in Billingham, which provides 24-hour care and support for adults with profound learning and physical disabilities, and complex care needs, has increased its capacity by one, and now has capacity for nine individuals who display challenging behaviour.

Back

at the past twelve months

Central Region

SAINT JOHN OF GOD RESPITE SERVICE, LUDDENDENFOOT, WEST YORKSHIRE



On Saturday 31 March 2007 Central Region celebrated ten years of the opening of Saint John of God Respite Service based in Calderdale, West Yorkshire. The service, which offers 24-hour respite nursing care and support to people with physical, sensory disabilities or

learning disabilities, has proved to be an extremely popular and much needed service in the area. It allows people in need of care, who live in a family home, to enjoy a change of scene, and enables family members to have a break from providing for the day-to-day needs of their loved ones. The people who use this service have all their needs met by qualified general and learning disability nurses and an appropriately trained support team.

Saint John of God Respite service continues to provide a very high quality provision to people of Calderdale and maintains a very high reputation with users of the service and agencies alike.

individual

stories

Darren Wilton – Supported Living Service



My name is Darren Wilton. I live within the Supported Living Service at The Pickerings in Queensbury, West Yorkshire. I am twenty years old and I used to go to college when I first moved in but found it difficult to cope with all the hustle and bustle. I now go bowling, on shopping trips and meals out with my support staff. Sometimes at weekends, I visit my mum and look forward to coming home to my own room and my co-tenants.

I also work in the Regional Office, photocopying, answering the phone and generally helping Joan Hancock, Regional Secretary.

Darren Wilton,
Supported Living Service, Bradford

Simon Benjamin – Bede's Close

Our son Simon took up permanent residence at Bede's Close in Thornton in 1999, and since then has been very happy in his environment. Simon's life changed for the better with this move as he now resides less than half a mile from our home, and there we get to see him regularly, which Simon enjoys. He also visits us at home for weekends and we feel that he really enjoys this arrangement. When he is fed up of his parents, which can be quite often, he is free to return to his own home. We, his parents, feel that this gives Simon the best of both worlds. We feel that he is as happy and contented as can be within his home, enjoying first class care provided by a very caring and committed staff team, who are always there tending his needs and having fun with him. We visit regularly and always find him happy with his environment and enjoying a variety of activities.

**"I couldn't wish for a
better home for my son."**

Whilst at Saint John of God, Simon has been on several holidays, and as I write this Simon and I are both preparing to go on holiday to Tenerife with other residents of Bede's Close, accompanied by Patrick Feane and some of the staff. This will be Simon's first holiday abroad and there was no problem arranging an extra place so that I could accompany him to see how much he enjoys it. I am sure that we will all have a great time.

Olga and David Benjamin (Simon's parents)

Yvonne Davies - Bede's Close



My name is Yvonne Davies and I came to live at 5 Bede's Close in March 2003. Before this I lived at Littondale Nursing Home and prior to that I have lived in a group home and Westwood Hospital. Since living at Bede's Close I have had the opportunity to be involved in the running of my home. I help to clean the house, do laundry and do the weekly shopping. I have become much better at helping myself with personal areas of my care, and with verbal prompts I am very capable of doing things for myself.

My key-worker helps me to arrange activities. I enjoy shopping and having a meal out. I love to be pampered using my foot spa, having my nails painted, aromatherapy and having my hair done at the local salon. Last year I went to Lanzarote, which was my first holiday abroad. I loved the food, the sun and using the swimming pool.

Yvonne Davies,
Bede's Close, Bradford

individual

points of view

Michael Peacock – Sandown Road



Michael moved into Sandown Road in November 2005 after living all his life with his mum. He made numerous visits to Sandown Road prior to moving in. When he did he was given a warm welcome by all of the staff.

He reacted extremely well to moving in, particularly as this could have been quite a traumatic event for him in his life. He continues to attend the Allensway Day Centre but makes full use of the opportunities and facilities that are available to him at Sandown Road.

“My 36 year old son has left home to live his own life. He is happy and I am happy for him - thanks to Sandown Road.”

He particularly enjoys his community days when he has visited various locations and undertaken numerous activities. His mum occasionally accompanies him on his community days and that gives them the opportunity to enjoy quality time together, in addition to the times during the week when he visits her at home. It could have been just as traumatic for his mum, but she admits that she could not have wished for the transition to have gone more smoothly. She feels as though she is now able to enjoy life to the full because of the care Michael receives and the atmosphere at Sandown Road.

She commented: *“As Michael’s mum, I would just like to tell you how I felt about Michael moving into Sandown Road. I felt guilty and also felt that no one could care for him like I could, but I know I made the right decision. My 36 year old son has left home to live his own life. He is happy and I am happy for him - thanks to Sandown Road.”*

Michael has blossomed and has developed his personality and independence since moving in and continues to benefit from the Order’s core values, as implemented at Sandown Road.

John C Bassham, Support Worker, Sandown Road, Billingham

Southern Region

SELF DEFENCE TRAINING, ENFIELD



In response to the increase in the level of street crime in the region and where several of the people using Saint John of God Care Services have been the targets of that

crime, which included violence and on one occasion a sexual assault, self-defence training for people using the service was arranged. A training consultant to the police delivered the training.

People were taught breakaway techniques, self awareness and also how to recognise a potential ‘situation’ and get out of one. The training was fun, interactive and very easy to remember.



“The help and **support** of your staff in the **clients’ lives** has many times been a crucial factor in them ameliorating their situations and **stopping** harmful drug use.”

Kevin Michael, Director – Chrysalis Drug Project

Looking Back

at the past twelve months

RESETTLEMENT SERVICE, ENFIELD

In April 2006, the Resettlement Service in the North London Borough of Enfield was established, borne out of a unique partnership between Saint John of God Care Services, Barnet Enfield and Harringey Mental Health NHS Trust and Together Working for Wellbeing.

The dedicated teams have successfully supported people with ongoing and enduring mental health needs to make the transition from long-term or recurring hospital admissions, to independent living in their community, encouraging and empowering people to relearn lost or forgotten skills.

Regular consultation and meetings with our professional colleagues has helped us to focus on individual needs, sharing good practice, and involving people using the service at all levels. This working relationship and on-going communication has without a doubt been the main part of the Resettlement Service's success, leading the way forward and setting standards for other NHS Trusts hoping to set up similar services. Our partners have encompassed and adopted the philosophy of care and core values of Saint John of God Care Services in the way the service is delivered.

Despite cut backs to Mental Health Services in Enfield by the Primary Care Trust, Saint John of God Resettlement Service has been rewarded with another long-term contract and the intention is to utilise our expertise in supporting people to realise their potential and expand into other community focused projects.

A LETTER FROM PAUL HOLDEN

Over the past twelve months in Enfield, what for many years had been a typical NHS hospital ward-based rehabilitation service, has been undergoing a transformation that has been brought about by the introduction of local partnerships with Saint John of God Care Services, Together Working For Well-Being, and the London Borough of Enfield. The outcome has been the creation of a new service for the people of Enfield – The Enfield Rehabilitation Services (ERS).

ERS comprises of an in-patient unit with fourteen beds that is located at the Chase Farm Hospital site (opening summer 2007), a therapeutic residential facility near to Enfield town centre that can accommodate nine service users, an outreach service based in Enfield Town Centre that can work with up to ten service users, and a structured Mental Health Day Service based near to Enfield town centre.

ERS strives to bring together and balance the basic values that are important to each partner, as well as to realise the aspirational values that are treasured by each. These include: hospitality; non-judgemental respect; working with people who experience mental health difficulties in a spirit of togetherness and mutual learning; the promotion of independence; bringing about social inclusion for those who no longer wish to be at the margins of society, and the continuation of a service that provides equal access to quality treatments free at the point of entry to those who most need them.

The service is now working in a healthy spirit of partnership to maintain or improve the mental health of those people who use the service by the use of not only medication and psychological therapies, which for years had been the mainstay of hospital-based rehabilitation in Enfield, but now equally the service is providing an accepting and enabling culture that encourages independence. All elements of the service are now focused towards facilitating a better self-understanding of their own conditions, helping people create new support networks and re-engage with former networks. The ultimate focus is towards a longer-term recovery – a home for the future or a contentment with the present, a recovery of the meaning and sense of purpose that we all need to achieve our lasting well-being.

Paul Holden
Co-ordinator – Enfield Rehabilitation Service
19 April 2007

"You have provided **skillful, sensitive**, and in some cases **lifesaving** support to clients, many of whom have **become estranged** or otherwise **disengaged** from other services."

John Aikman, Hatfield Community Mental Health Team,
Hertfordshire Partnership NHS Trust

Training for People Changing Herts and Minds

In December 2005 a group of people who use Saint John of God Care Services in the Southern region embarked on a 10 week course called 'Training for Change' (which later changed to 'Train the Trainer.')

"At the end of the course, the group want to continue meeting and did so at Saint John of God Care Services' Woodhall Community Centre. This is when we started to think about how we could carry on. We thought it would be a good idea to do some staff training, to help people understand that we are individual human beings, and how to treat people with respect, and for who they are, and not what they are. The one day course encourages participants to think about situations that we have been in, like being bullied and called names, think about discrimination, about people with learning disabilities, and how we would like to be supported. We do this by telling them about ourselves, our personal experiences, and by doing group activities to encourage them to think. After six meetings we decided that we were ready to train.

The first group we trained was twelve new staff from Saint John of God Care Services. It went very well, the staff thought it was well done, and we got very positive feedback. This gave us the confidence and motivation to carry on. We secured some funding to ensure that we could continue. Since then, we have done training for another care organisation called Jubilee Trust based in Welwyn Garden City. This was for around forty of their new staff, including support workers and administration staff. Recently we have repeated the training for Saint John of God Care Services staff from the southern region at our offices in Potters Bar.

We are now trying to organise training for some young people and their teachers in a local school in Welwyn Garden City. We are also hoping to do further training for Saint John of God Care Services staff throughout the Province. We are looking forward to improving the course, and keeping it interesting for all."

The Respect Training Team, Hertfordshire



DIGSWELL NURSERY - SAINT JOHN OF GOD HORTICULTURAL TRAINING CENTRE

When the training centre opened in 1995, it set out to provide horticultural training for people with learning disabilities, in a real work setting. By its tenth birthday the centre was not only achieving its original goal but also offering these opportunities to people from all vulnerable groups in the local community. Not only does it offer people the opportunity to participate in the day to day running of the centre, but also encourages people to have ownership of their own project, and to actively contribute to the management and development of the centre.

As well as the many greenhouses, polytunnels and barns in which the seasonal crops are grown, the site boasts a large expanse of land, some maintained and developed, some not so. Our vision is to develop this land further and involve people from all vulnerable community groups with the design, construction and maintenance of these areas - for people from the whole local community to use and enjoy it.

Already completed is the construction and development of a small coffee shop. This will offer local community groups, special needs schools and colleges the opportunity to operate the coffee shop on a rotational basis providing them with work experience, money management training and skills in public service, food hygiene etc. It will also mean that people who visit the centre can also enjoy a nice hot drink!

The coffee shop is an exciting development at the centre as it will enable closer links to form with the Pomegrante Café at Woodhall Community Centre. Volunteers from the Pomegrante Café will run the coffee shop one day per week. Other benefits will include a sharing of resources, improved storage capacity and the opportunity to purchase stock at increased discounts.



Looking Back

at the past twelve months

Future plans

- Construction of a mini conservation area to provide people with the chance to experience first hand, what we who work outside take for granted!
- Installation of a pond to encourage the pastime of pond dipping - a very basic but hugely fascinating hobby.
- To complement the conservation area, the construction of a children's play area at the centre. The decline in these facilities within the local community and with many housing associations removing their play areas, it is apparent that the need to offer local children the chance to enjoy the great outdoors and burn off some energy is massive. Local resourced material will be used in the design and build to create a rustic, fun playground.
- With minimal resources available we are always looking at innovative ways to develop the centre. The idea of offering "Team Building Days" to local businesses is currently being researched. This area of development does seem to have potential and preliminary discussions with a multi national company based locally who are looking to become involved in local community work have already taken place.

"For many years now I have witnessed the centre work its special magic, watching people gain confidence, self esteem and a real sense of belief in themselves. With a real sense of satisfaction and a little sadness, I have watched them leave and move forward with their lives.

It is the combination of the great outdoors, a hard days work and the effect of good team effort that I believe benefits everyone that has come to the centre. This is why we want to share what we have with a whole lot more people!"

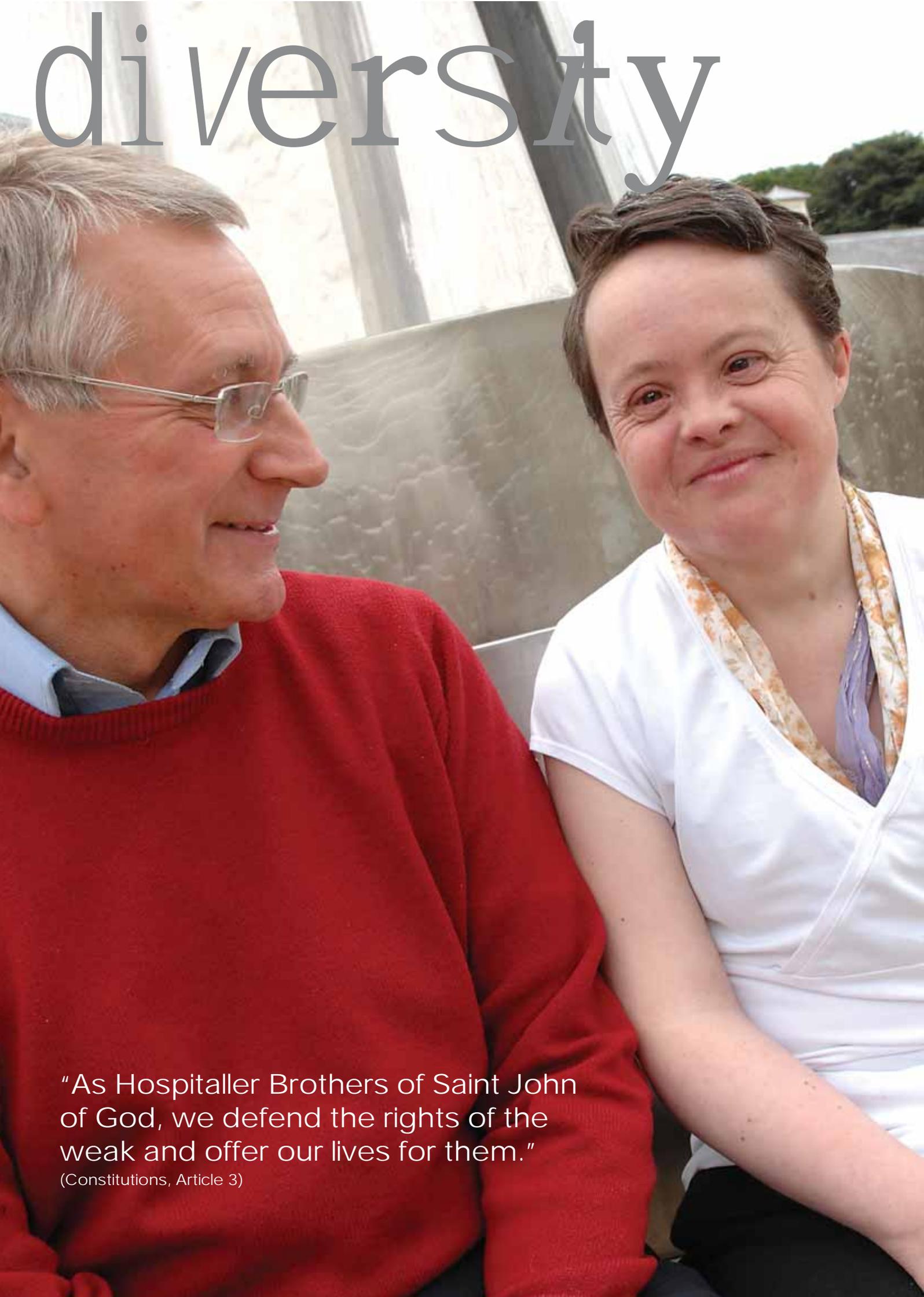
Sue Beard, Service Manager, Saint John of God Horticultural Training Centre

Our vision here at Digswell Nursery is to offer as many skills and opportunities to as many people as possible; to be not only a training centre for people to learn about horticulture (as important as that is) but a community based project for all to enjoy and benefit from the great outdoors:

"A place for the **whole community** to come together and hopefully, to **break down** some barriers."



diversity



"As Hospitaller Brothers of Saint John of God, we defend the rights of the weak and offer our lives for them."

(Constitutions, Article 3)

brothers

"Religions are many
and diverse, but reason and
goodness are one."

Elbert Hubbard

Saint John of God Care Services is a foundation charity of the Hospitaller Order of Saint John of God. Throughout Great Britain, the Brothers of the Order are involved in many different aspects of the services we offer, from championing new causes such as the plight of newly arrived, homeless migrant workers, to taking care of elderly Religious. The Brothers follow in the footsteps of Saint John of God, dedicated to upholding the practice their founder had in providing quality care for those in need:

In everything he did, Saint John of God's one desire was to "do good, and to do it well; not to provide lifeless assistance, neglecting its quality, but combining the sense of Christian charity and justice in order to offer the sick and the needy an efficient services of a high scientific and technical standard."

Charter of Hospitality, Caring for the Sick
and Needy in the Manner of Saint John of God



Looking Forward

to the future

We are committed to the continual improvement of our existing services and to the development of new services to reach out to those who need our support.

Improving and Innovating

We are committed to improving our existing services and developing new services to meet the needs of people we don't currently work with. Our charitable objects are very clear – we are committed to “the relief of poverty, sickness, old age, distress, and disabled persons” and we will continue to reach out to anyone who needs our support, whatever their circumstances, to fulfil our mission. We have already worked closely with our partners to establish a charity aimed at working with the victims of the sex trafficking industry, and our future development will continue to be led by the unmet needs of people across England, Scotland, and Wales.

A Sustainable Future

We want to ensure that our services are sustainable, so that we can go on providing care and support to those who seek it for as long as the need exists. This means developing new sources of income from all streams, including that from donations and legacies that we receive, and so we intend to increase our fundraising efforts. Income from donations allows us to develop new services that would not attract mainstream funding or which are not recognised as

priorities by statutory agencies. We want to work with communities to address unmet needs at a local level, and this is where we will focus much of our fundraising effort by publicising our work and encouraging people to support us. We will also be seeking ethical sponsorship from appropriate private sector organisations who share our values.

Talking to People

We will be talking and listening to as many people as possible over the next five years. People who use our services are top of our list - we want to know if they are happy with the service that we provide, so we will be continuing with our annual consultation events in each of our three regions and listening to what people have to say.

We also want to talk to people who can help us influence the future of Saint John of God Care Services and the future of care services in general, either locally or nationally, and we want to build on our existing networks.

Saint John of God Management Services for Elderly Religious

Saint John of God Care Services works in partnership with other Religious Orders and Congregations in caring for their elderly members in their own community houses, and in supporting them in meeting the requirements of care standards legislation.

Early in 2007, Saint John of God Care Services took over responsibility for the full management of three new services:

- **Hythe, Kent:** managed on behalf of the Marist Sisters, this registered residential home provides care for twenty-two elderly Sisters and also has a respite provision for elderly people within the local community.
- **Boscombe, Bournemouth:** this purpose-built registered residential home, completed in September 2007, provides care for eighteen elderly Fathers/Brothers from the Corpus Christi Jesuit Community.
- **Ealing, London:** managed on behalf of the Sisters of Saint Jeanne Antide and is a house where care will be provided for seven elderly frail Sisters.

1 Bede's Close, Thornton, Bradford



1 Bede's Close in Thornton, Bradford, which has for some time been used for office accommodation, is to be upgraded and refurbished in order to provide a registered residential home for four people who have high levels of need that challenge services. This service is due to be ready in December 2007. The project has been borne out of the close relationship between Saint John of God Care Services and Bradford Social Services and the Care Trust. A dedicated project team has been established to ensure that the build and the service will provide for the needs of the people using the service in the long and short term.



Thank You

for all your fundraising support

Thank you to all those who have given in the past year directly to Saint John of God Care Services.

Whilst funding for Saint John of God Care Services' core activities comes from local authorities and social services, much of our work is only viable because of support from charitable giving. Any new projects or expansions of our existing services benefit little, if at all, from any government assistance. It is therefore with urgency that we ask you to seriously consider supporting us to achieve the following:

- improve the quality of life of people with physical and learning disabilities
- extend our services for younger people with mental health problems
- help more vulnerable homeless people and find them a permanent home
- develop our services helping people with drug and alcohol problems
- play a significant part in combating the loss of community in disadvantaged areas



Saint John of God Care Services
Saint Bede's House
Morton Park Way
Darlington
Co Durham
DL1 4XZ

How Can I Help?

MAKE A DONATION

A one-off donation is extremely valuable to us. Please send to the address below.

A COMMITTED GIFT

Please consider making a regular donation. A standing order is a simple way of making a regular gift. An instruction form to your bank is enclosed with this review.

GIFT AID

Use Gift Aid and make your money go further. For every pound you give to us, we can get an extra 28p from the Inland Revenue. There is a Gift Aid Declaration form on enclosed form. (After April 2008, Gift Aid is to be reduced to 25p per £1 donated).

giftaid it

PAYROLL GIVING

Payroll Giving means that the gift is deducted from your wage before tax is paid, reducing your income tax bill with immediate effect. It also makes your money go further for the Order and a £10 donation only costs you £7.50. If you are a higher-rate tax-payer, a £10 donation will only cost you £6.00. Please ask your employer about Payroll Giving.

BE A VOLUNTEER FOR THE HOSPITALLER OF SAINT JOHN OF GOD

We are looking for volunteers to help organise fundraising activities. If you feel strongly about the work of the Order and the people we care for and support, and you would like to be part of something amazing then please **contact Jane O'Byrne, Fundraising and Communications Manager on 01325 373718.**

MAKE A LASTING DIFFERENCE – IN MEMORIAM

Please consider remembering us in your will. A gift such as this makes a huge and significant difference to our charity. If one particular part of our work is of greatest interest to you, then you can specify how you would like your money to be spent.



ORGANISE A FUNDRAISING EVENT

Organise a fundraising event for us. Run for the London Marathon for us. Have fun and raise money at the same time!

TELL YOUR FAMILY AND FRIENDS

Tell everyone you know of the work we do. If any would like to receive a regular copy of our newsletter, then let us know.

**Please make cheques payable to:
Hospitaller Order of Saint John of God**

Financial

Information

This has been the second year of trading for the new charity which continued with the operational services previously provide by the Hospitaller Order of Saint John of God, and for the first time we are able to show comparative figures.

Incoming resources have increased by 2.56% and expended resources by 1.48%, thus showing an overall improvement of £158,000 before investments. Our investments have shown a gain of some £153,000 over the year, compared with £474,000 last year, but this is in line with stock market movements.

In line with continued improvements in the stock market, our investments have shown a gain of some £474,000 over the year.

Overall the results show a surplus of £57,000 for the year and our net unrestricted funds £7.3 million, all of which is invested in capital assets.

SUMMARY OF INCOME AND EXPENDITURE

	2007 £1,000	2006 £1,000
Incoming Resources		
Income from fees for services provided	15,122	14,479
Voluntary Donations and Legacies	220	476
Investment Income	27	29
Total Incoming Resources	15,361	14,984
Resources Expended:		
Charitable Activities - services & accomodation	15,077	14,508
Investment Management Costs	12	10
Cost of Generating Voluntary Income	150	150
Governance Costs	226	256
Total Resources Expended	15,465	15,238
Net Outgoings Expended	(96)	(254)
Exceptional Items		
Gains (Losses) on investments	153	474
Net Movement of Funds	57	220
Funds transfer 1st April 2005	9701	9,481
Funds at 31st March 2006	9758	9,701

BALANCE SHEET AT 31st MARCH 2006

	2007 £1,000	2006 £1,000
Fixed Assets and Investments	8,623	8,587
Net Current Assets	3,810	3,622
Provisions and Creditors over one year	(2,675)	(2,508)
Total Net Assets	9,758	9,701
Analysis of Net Assets		
Unrestricted Funds	7,307	7,249
Designated Funds	25	25
Restricted Funds	2,426	2,427
Total Funds	9,758	9,701



Our Services

in Great Britain

Individual brochures are available for all of our services, please contact the Publications Office on 01325 373704 to obtain copies or email: enquiries@sjogcareservices.org.uk

SCOTLAND

East Renfrewshire Supported Living Service

NORTH EAST

Jarrow Two Residential Care Homes for people with learning disabilities
South Shields Two Residential Care Homes for people with learning disabilities
Middlesbrough Two Residential Care Homes for people with physical disabilities
Billingham Residential Care Home for people with physical and learning disabilities
Darlington Three Residential Care Homes for people with physical and learning disabilities

NORTH YORKSHIRE

Scorton Supported Living Service
Catterick Village Residential Care Home for people with learning disabilities
Leyburn Residential Care Home for people with learning disabilities

WEST YORKSHIRE

BRADFORD Supported Living Service
Thornton Five Nursing Homes for people with physical and learning disabilities
Clayton Two Nursing Homes for people with physical and learning disabilities
Queensbury Four Nursing Homes for people with physical and learning disabilities
CALDERDALE Domiciliary Care Outreach Service
Luddendenfoot Respite Nursing Care Service

HERTFORDSHIRE

Welwyn Garden City Supported Living Service
Saint John of God Horticultural Training Centre
Woodhall Community Centre
Hatfield Supported Living Service
Two Residential Care Homes for people with learning disabilities
Leisure, Education and Occupational Service
Mike Mably House - Accommodation & Resettlement Service
Floating Drug and Alcohol Support Service

LONDON

Euston Migrant Worker Project
Enfield Supported Living Service for people with learning disabilities
Supported Living Service for people with mental health conditions
Saint John of God Resource Centre - Leisure, Education and Occupational Service

NORTH WALES, LANCASHIRE, BIRMINGHAM, DORSET, LONDON AND KENT

Working in partnership with other Religious Orders and Congregations

SAINT JOHN OF GOD MANAGEMENT SERVICES

Providing consultancy services for Religious Orders and Congregations

THE MEDAILLE TRUST - for security purposes we cannot disclose locations

Individual brochures are available for all of our services, please contact the Publications Office on 01325 373704 or email: enquiries@sjogcareservices.org.uk

Information about all of our services can be found on our website

www.sjogcareservices.org.uk



Saint John of God Care Services
Annual Review 2007

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Saint John of God Care Services is a foundation of
the Hospitaller Order of Saint John of God

