

ANNUAL REVIEW

SAINT JOHN OF GOD CARE SERVICES IN GREAT BRITAIN

SCOTLAND

East Renfrewshire Supported Living Service

NORTH EAST

Jarrow Two Residential Care Homes for people with learning disabilities
South Shields Two Residential Care Homes for people with learning disabilities
Middlesbrough Two Residential Care Homes for people with physical disabilities
Billingham Residential Care Home for people with physical and learning disabilities
Darlington Three Residential Care Homes for people with physical and learning disabilities

NORTH YORKSHIRE

Scorton Supported Living Service
Catterick Village Residential Care Home for people with learning disabilities
Leyburn Residential Care Home for people with learning disabilities

WEST YORKSHIRE

BRADFORD Supported Living Service
Thornton Five Nursing Homes for people with physical and learning disabilities
Clayton Two Nursing Homes for people with physical and learning disabilities
Queensbury Four Nursing Homes for people with physical and learning disabilities
CALDERDALE Supported Living Service
Domiciliary Care Outreach Service
Luddendenfoot Respite Nursing Care Service

HERTFORDSHIRE

Welwyn Garden City Supported Living Service
Saint John of God Horticultural Training Centre
Woodhall Community Centre
Hatfield Supported Living Service
Two Residential Care Homes for people with learning disabilities
Leisure, Education and Occupational Service
Mike Mably House - Accommodation & Resettlement Service
Floating Drug and Alcohol Support Service

LONDON

Enfield Supported Living Service for people with learning disabilities
Supported Living Service for people with mental health issues
Saint John of God Resource Centre - Leisure, Education and Occupational Service

NORTH WALES, LANCASHIRE & BIRMINGHAM

Working in partnership with other Religious Orders and Congregations

SAINT JOHN OF GOD MANAGEMENT SERVICES

Providing consultancy services for Religious Orders and Congregations

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Individual brochures are available for all of our services, please contact the Publicity Office on 01325 373704 to obtain copies or e-mail information@sjogcareservices.org.uk



HOSPITALLER ORDER OF
SAINT JOHN OF GOD CHARITABLE TRUST

moving forward

ANNUAL REVIEW



HOSPITALLER ORDER OF SAINT JOHN OF GOD CHARITABLE TRUST



SAINT JOHN OF GOD CARE SERVICES

moving forward



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The Hospitaller Order of Saint John of God Charitable Trust is a registered charity and a not for profit organisation.

This Annual Review relates to the financial year 1st April 2004 - 31st March 2005 and includes summarised accounts.

A full copy of the report and accounts containing complete financial details, including:

- Trustees statement of responsibilities with regard to the accounts
- Statement of accounting policies
- Investment policy details
- Legal and administrative details

can be obtained from: Karen Gilroy, Publications and Promotions Manager at the principal address (see below).

Trustees



Brother John Martin, OH, BSc (Hons), DipSW



Brother Michael Francis, OH, RGN, RNMH



Brother Michael Newman, OH, RGN, DipN



Brother Stanislaus Neild, OH, MA, RGN



Mr Tony Foy

MISSION STATEMENT

We, the Hospitaller Order of Saint John of God, sharing as we do the Hospitality expressed by our founder, Saint John of God, and generations of our number since the year 1539, dedicate ourselves to the following mission statement:

"Without discrimination, we aim to ensure freedom of choice, personal advancement and support for the exercise of human and civil rights."

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Hospitaller Order of Saint John of God
CHARITABLE TRUST



Saint John of God
CARE SERVICES

WELCOME

WELCOME

Welcome from the Provincial and Chair of Trustees, Brother John Martin, OH

I take considerable satisfaction in the way in which the Charity continues to move forward in modernising our governance and management arrangements, in recognising when the time is right to hand on services to new providers who have the skills and resources to develop them appropriately and in developing new services where the need for them has been established. I am proud of the way in which the Charity is able to adapt to the needs of the times.

Some time ago the Charity Commissioners indicated that they wished us to introduce greater clarity into the relationship between the life of the Order as a religious institute and the care, support and pastoral services provided by the Order through its Charity. Accordingly, as of 1st April 2005, all of the services of the Order in Great Britain were transferred to a new charitable company, Saint John of God Care Services. The life of the Order and the work of the Brothers will continue to be embodied in the Hospitaller Order of Saint John of God Charitable Trust.

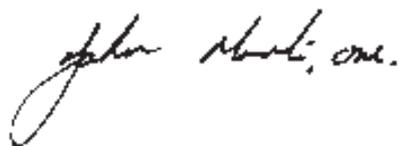
Last summer the Trustees decided that it was necessary to take a fundamental look at the way in which the Charity is run. We commissioned an independent organisational review. The report of this review was presented to the Trustees on 30th March 2005. The recommendations were accepted and implementation is underway.

In December 2004, the transfer of what had been Saint John of God Hospital, Scorton, to another provider was completed. While this brought to an end the 124-year association of the Order with this site, we left knowing that our main objective had been achieved, the securing of the long-term future of the services provided there.

In February 2005, it became clear that Saint Francis Nursing Home, Littlehampton was no longer viable, and the decision to close the service was reached jointly by the Charity as managers and the Franciscan Missionary Sisters of Littlehampton as owners. The resettlement of the people who used the service into other suitable accommodation was completed during April 2005, at which time the service formally closed.

The work of the Charity has continued to develop. In Bradford, West Yorkshire two new six bed nursing homes at Thornton have become fully operational as have two four bed nursing homes at Queensbury. At Enfield, North London the development of a mental health support service is being planned. This project will be aimed at people with complex mental health needs and will provide a resettlement service for people leaving hospital, who live in the Enfield area.

I take this opportunity to express my very sincere thanks, and that of my Brothers, to all of the people who use our services, our co-workers and volunteers, our friends and benefactors, our partner agencies and all of those people who support us and our work through their prayers. They enable us to make our mission a reality; they are always in our thoughts and prayers.



Brother John Martin, OH
Provincial and Chair of Trustees





INTRODUCTION

The Hospitaller Order of Saint John of God is an international Religious Order of Brothers providing health, social care and pastoral services to sick, vulnerable and disadvantaged people in 50 countries throughout the world. Over 400 services impact daily on the lives of several million people across five continents.

In Great Britain, the Brothers of the Hospitaller Order of Saint John of God dedicate their lives to the mission of Hospitality bequeathed to them by Saint John of God and to the provision of care and support to the people who use Saint John of God Care Services. In the services in this country the Brothers work co-operatively with some 700 lay co-workers and a number of volunteers.

Saint John of God Care Services provides care and support for people with a wide range of needs, including people with physical and learning disabilities, mental health issues, elderly people and people who are homeless or who have drug and alcohol problems.

The Charity is committed to delivering high quality services. We do this by striving to provide accommodation of the highest standard and by ensuring that our policies, procedures and training programmes enable care and support to be delivered by skilled, professional staff

teams.

The services that the Charity provides consist of:

RESIDENTIAL CARE

Our residential care services provide accommodation and support for people with physical or learning disabilities who can no longer live at home.

Most of the Charity's residential care properties are small community-based homes each with between four and eight single-occupancy bedrooms. The aims throughout all the residential care services are to support and encourage each person to develop social and living skills, and enable them to play as full a part in the local community as they wish.

NURSING HOME CARE

The Charity provides a total of eleven nursing homes in Bradford, West Yorkshire. These are specialist facilities for the care of people with physical and learning disabilities, some of whom require intensive support.

At the heart of the philosophy of care in all the Charity's nursing homes is the commitment to ensuring that the human and civil rights of the people who use the services are observed. Priority is given to enabling them to exercise as much independence as possible. We work in partnership with each person and their relatives and carers so that they receive the high quality service to which they are

entitled.

SUPPORTED LIVING SERVICES AND



DOMICILIARY CARE OUTREACH SERVICE

Our supported living services provide people with disabilities and mental health issues with their own tenancy, together with support and personal care to enable each person to sustain their tenancy and live as independent a life as possible. The service can be offered to people within individual and group tenancies. In some cases Saint John of God Care Services is the landlord and in others, another provider is the landlord.

The domiciliary care outreach service provides care and support to people with disabilities living with a spouse or partner, or with their parents or other relatives, or in some cases alone in their own home.

RESPITE CARE

Respite care allows people in need of care, who live in the family home, to enjoy a change of scene, and enable family members to have a break from providing for the day-



to-day needs of their loved ones.

The Charity's respite service provides 24-hour nursing care and support to people with physical, sensory and learning disabilities.

LEISURE, EDUCATION AND OCCUPATIONAL SERVICES

The Charity's Leisure, Education and Occupational Services (LEOS) provide opportunities for adults with varying needs to acquire independent living and social skills to enable them to enjoy as rich and fulfilling a life as they possibly can. The main aim of LEOS is to provide a high quality service tailored to each person's needs and



wishes.

HOUSING RESETTLEMENT PROJECT

This service provides temporary accommodation to young and vulnerable homeless people. An integral part of the project is to support them in finding a permanent home and in sustaining it. Equally the aim is to ensure that people who use this service become fully integrated into the communities in which

they establish a home.

FLOATING DRUG AND ALCOHOL SERVICE

The floating drug and alcohol service offers specialist help and advice to people who have difficulties with drugs or alcohol and who are experiencing problems in sustaining tenancies or home purchase arrangements. Assistance is provided to help people in managing finances, gaining access to services, emotional support and counselling.

COMMUNITY CENTRE

The aims of the community centre are to provide services and facilities for all, but in particular for the most vulnerable members of the community - young people, people with disabilities



and older people.



RELIGIOUS ORDERS AND CONGREGATIONS

The Charity works in partnership with other Religious Orders and Congregations in caring for their elderly members in their own community houses, and in supporting them to meet the requirements of care standards legislation.

SAINT JOHN OF GOD MANAGEMENT SERVICES

This offers a consultancy service to Religious Orders and Congregations, which provides a range of advice and practical assistance.



Saint John of God Care Services

A foundation of the Hospitaller Order of Saint John of God



SCORTON, NORTH YORKSHIRE

The site at Scorton where the Brothers provided services at what was Saint John of God Hospital has now been permanently transferred to another provider. On 31st March 2004, the site was leased to Bowood Care at a peppercorn rent to give that organisation the opportunity to seek planning permission from the local planning authority to further develop the site for healthcare purposes, and to continue to provide the services that our Charity had provided there for many years. Bowood Care was successful in the bid for planning permission and the transfer of the property was completed in December 2004.

The Charity continues to have a presence in Scorton in the supported living service, which is located in, what was until 2002, the Brothers Community. This property consists of five adjoining cottages. The service provides individually tailored support which enables thirteen people with learning disabilities to live in their own homes within a very pleasant village community where the Order has been established for 125 years.

The Brothers first came to Scorton from the French Province in 1880 and there established the first service of the Hospitaller Order of Saint John of God in Great Britain.



LITTLEHAMPTON, WEST SUSSEX

In early 2004, the Franciscan Missionary Sisters of Littlehampton invited the Hospitaller Order of Saint John of God Charitable Trust to work in partnership with them to try to ensure the future of Saint Francis Nursing Home in Littlehampton.

The Sisters had provided this service to the people of Littlehampton for 68 years. The Charity agreed to work in partnership with the Sisters in trying to sustain this highly respected facility for the care of older people.

Early in February 2005, it became clear that the nursing home was no longer viable. This lack of viability was caused by difficulties in recruiting and retaining staff in an area that enjoys high levels of employment and an overprovision of nursing home beds for older people in the local community. Despite the considerable efforts made, it was with sadness that the decision to close the service was reached. This decision was made jointly by the Charity as managers and the Franciscan Missionary Sisters of Littlehampton as owners. Although the latest date for closure was 31st August 2005, events moved rapidly and the resettlement of the people who used the service into other suitable accommodation was completed during April 2005, at which time the service formally closed.





LOOKING BACK

LUDDENDENFOOT, WEST YORKSHIRE

The Charity's respite care service at Luddendenfoot, Calderdale, West Yorkshire has been awarded Preferred Provider Status. This prestigious award is given by the Multiple Sclerosis (MS) Society to external care homes and domiciliary care services that are able to demonstrate their ability to provide high quality respite care services to people with MS.



The service opened in 1997 and is provided in a purpose-built bungalow at Luddendenfoot, near Halifax. The people who use this service, who are the Charity's guests, have all their needs met by qualified general and learning disability nurses and an appropriately trained support team.

"Saint John of God is a special home. It takes only six guests a week and the guests find that they are involved in the 'hub' of the home. They find it to be a comfortable and homely environment. The MS clients who stay at the home have complex needs and the service is able to meet these needs through its individual assessment and care planning."
Multiple Sclerosis Society

BRADFORD, WEST YORKSHIRE

Four new nursing homes opened in the Bradford area during the year.



In December 2004, the two new six-bedroom nursing homes at Thornton became fully operational. This took the number of nursing homes on the

site to five. The new facilities were formally opened by Linda Pollard, Chair of West Yorkshire NHS Strategic Health Authority on 5th April 2005. This was particularly significant as Linda, who as Chair of Bradford District Healthcare Trust, had officiated at the turf turning ceremony, which had taken place immediately prior to the commencement of the building of these homes in 2003. The opening ceremony was attended by the people who use the services, their friends, relatives, neighbours, officials of the Healthcare Trust, Brothers, co-workers, volunteers and friends of the Order from many parts of the country. Linda commented on the high specification of the facilities provided in the new homes and on the fruitful partnership that exists between the Charity and the Healthcare Trust.

In Queensbury, two new four-bedroom nursing homes now increase the provision there to four. These new nursing homes became fully operational in January 2005. It is anticipated that they will be formally opened by Brother Donatus Forkan OH, Vicar General of the Order, during the General Canonical Visitation to the Province of the Order in Great Britain, which is scheduled for October 2005.

These nursing homes, which have also been built to a high specification, provide accommodation for people with learning disabilities who have a special level of care need. The staff who supply this service have received additional training to enable them to meet these needs.

The work of the Charity in West Yorkshire has expanded rapidly over the years since the opening of the first nursing homes in 1993. In addition to nursing homes, of which there are currently eleven, there are two supported living services, one in Bradford and one in Calderdale, a domiciliary care outreach service and at Luddendenfoot, which is also in Calderdale, a respite care service, providing hospitality for some 60 guests each year.

LOOKING BACK

SCOTLAND

In Scotland the resettlement programme that led to the reprovding of the service, which had been based at Saint Mary's Nursing Home, Barrhead, as a supported living service within local communities, was completed on 28th April 2004. Now over a year later, the people who transferred from Saint Mary's into homes of their own, and people who joined the supported living service from another institution, have had time to reflect on what the experience has meant to them. What follows are a selection of those reflections.

THE FIRST YEAR IN MY NEW HOME

Key worker Mary Fox has written the following article on behalf of Helen Kerrigan. Mary has known Helen for over a year and supported her in her move from Merchiston Hospital, which provided long term care for adults with learning disabilities, to her new home in Barrhead.

Hello, my name is Helen and I am 51 years old. I lived in Merchiston Hospital, Johnstone, near Glasgow, for nearly twenty years until 31st March 2004.

I am now living in my new home in Barrhead with help from the staff from Saint John of God Care Services. Before I moved to my new home, I got to know some of the staff who came to the hospital. They helped me with my move.

I share my home with Brenda, who also lived in Merchiston Hospital at the same time I lived there. I have my own bedroom, which is good when I want some time to myself. I have a number of sensory objects in my room, which constantly change shape and colour, and which I enjoy watching. However, my favourite is the large bubble water tube with the little fishes in it.

Every week on a Wednesday and a Friday, I attend two local resource centres where I like to use the sensory rooms. Brenda and I share a car together, which gives me the opportunity to go out and explore and experience new places, which I never had

the chance to do at the hospital. I also enjoy going out for walks but I get very tired if I walk too far, so I sit down when I get too tired.

I cannot speak and therefore it is very difficult at times to express my feelings and wishes, which makes me feel angry. However, the team that supports me, understands my needs and therefore helps me communicate in other ways that allow people to understand me.

I like to interact with the carers and enjoy spending time with them and enjoy a good laugh. I do not always help with my household chores and prefer to sit back and watch. However, the staff are always encouraging me to take part.

I have a lovely big garden and enjoy walking around it. Hopefully this year I will be able to buy some new furniture so I can sit out and enjoy eating outside in the bright Scottish sunshine.

My mother, brother and sister have visited my new home on several occasions. They have told me I have a lovely house and are pleased that I am happy with my new home. They also said that I look happier than I have ever been. I am looking forward to many more years in my new home in Barrhead.





A NEW HOME FOR BRENDA

Hi my name is Brenda. I am 47 years old and I would like to tell you a little about myself.

I live in a big house in Barrhead, which I share with my flatmate Helen. In my home I have a nice room with paintings on the wall that are all my own work. I like my bedroom, it is my own space, it is somewhere I can go when I want to be alone or when I feel frustrated, angry or just at any time I want. I enjoy painting, going out for walks, baking and going out for rides in the car I share with Helen.

My favourite night is a Wednesday when the aromatherapist comes and gives me a hand and foot massage using lavender oils. My home has a lovely garden where I can sit in the summer and smell all the new plants that have been planted recently.

My life was not always like this. I have lived in various institutions most of my adult

life. I am registered blind and I also cannot speak. Therefore, communication with others can be very difficult. When I first moved to my new home, I found things very strange and it was difficult to adapt to things, like new sounds. At times, it was so hard for me to imagine where I was, but with the support of my carers I soon started to know my way around my new home and garden.

I still get unsure and insecure at times, for example going for a cup of tea at a café. It is hard for me to imagine my surroundings. Sometimes it is so noisy I can feel very scared when a new unfamiliar noise takes me by surprise. This is when I am glad that I have people around me who can support me during these difficult times.

I like living here in my new home. It is good to have people around me from Saint John of Care Services who support me and help me through my insecurities

and frustrations, but also like to make me laugh. They are good too at knowing when I want my own space.

The last year has been very challenging for me but I look forward to learning and discovering more with help from staff of Saint John of God Care Services and the Community Learning Disability Team.

Written on behalf of Brenda McMunigle by Maggie McWilliams her key worker



A HOME OF HER OWN

When Ina Harris first came to St. Mary's Nursing Home, Barrhead, East Renfrewshire she worked in the massive laundry there, where the resident Sisters took on work from the surrounding areas. The work in the laundry at this time was hard, but Ina applied herself with her usual sense of commitment.

As Ina grew older she left the laundry and went Monday to Fridays to the Charity's Leisure, Education and Occupational Service. There Ina loved to sit and chat and do her knitting. Ina's other great love is going down the coast to Saltcoats, where she loves to sit by the shore eating a bag of fish and chips! But Ina's greatest love was Pax, the Golden Labrador, who lived alongside Ina and all the other people who lived at St. Mary's.

In 2004, Ina moved into her own home in Neilston, which she shares with an old

friend, Jean. They both get on tremendously well with one another and are happy in their new home.

Ina recently reached the grand old age of 90 and celebrated her birthday with a party in St. Thomas Church, Neilston, where friends and staff, old and new, celebrated this special birthday with her.

We have been supporting Ina for the past fifteen years. At her age most people are contemplating moving into a care home setting, whereas Ina is living an independent life with the choice to do what she wants when she wants. She always had a great sense of humour, and still to this day, has a lovely glint in her eye, even at this marvellous age!

Written by Margaret Heron and Noreen Smith (Margaret and Noreen worked with Ina at Saint Mary's and now support her in her new home)





LOOKING BACK HERTFORDSHIRE

RECRUITMENT TRAINING FOR PEOPLE WHO USE THE CHARITY'S SERVICES

In February 2005, the Charity began the first session of a six-week course designed to train the people who use our services to be a real part of the recruitment of the staff who work with them. This was the Charity's response to requests from the people who use the services expressed at their consultation day in November 2004 and at individual service meetings. It was a very exciting new venture for both the people taking part and the trainers.

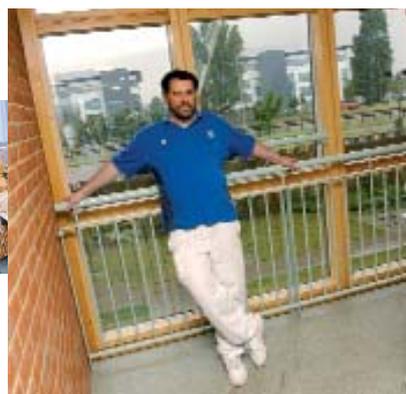
We all agreed that we had learned a great deal from both the course content and from each other's unique expertise. The course tackled everything from writing a job description and advert, to organising and running an interview day. People were taken through the whole process from a job becoming available to informing people that they have been successful or unsuccessful in their application.

We have already set the dates for our next course and have a group of people keen to attend. We learned a great deal from the first group and are grateful to them for being guinea pigs in our first attempt.

What follows are some observations from Alan Lane on both his involvement in the recruitment training and on his experience of one of the Charity's services:

I took part in the 'Choosing Staff' training in February and March this year for six weeks. This trained us to be involved in staff recruitment. The course was quite hard work, there was a lot of writing involved and we had a go at designing adverts and writing job descriptions. We talked about what are fair and unfair questions and we discussed equal opportunities. I have used my new skills at a real interview.

I have lived in the Order's supported housing for eleven years. I live in supported housing because it helps me learn to do things for myself. Staff are very good to me. They come round to check that I am okay. Since I moved in I have learned to cook and clean for myself. I have a very kind key worker called Treena. She helps me sort out paperwork, helps me with money management and helps me with jobs I find difficult. She also helps me with shopping.





LOOKING FORWARD LOOKING FORWARD

REORGANISATION OF THE ORDER'S CHARITY

Some time ago the Charity Commissioners indicated that they wished us, along with other Religious Orders and Congregations, to introduce greater clarity into the relationship between the life of the Order as recognised by the Holy See and the care, support and pastoral services provided by the Order through its Charity, the Hospitaller Order of Saint John of God Charitable Trust. The decision was accordingly made that from 1st April 2005, all of the services provided by the Order in Great Britain should be transferred to our new charitable company, Saint John of God Care

Services. The life of the Order and the work of the Brothers will continue to be embodied in the Hospitaller Order of Saint John of God Charitable Trust.

As a result of this reorganisation a restructuring has taken place, which has meant a number of posts have been made redundant. These include the posts of Director of Services, Director of Finance and Information Technology and Director of Environment and Research. The holders of the posts opted to take voluntary redundancy. We take this opportunity to express sincere thanks to them for their contribution to the work of the Charity over the years.

The members of Saint John of God Care Services are the Professed Brothers of the Order in Great Britain. The Directors of the charitable company are Brother John Martin (Chair), Brother John Collins (Deputy Chair) and Brother John Stretton. It is anticipated that lay directors will be appointed in the course of the current year. Brother John Martin is Chief Executive of the charitable company while the other Directors fulfil a non-executive function.





ORGANISATIONAL REVIEW

In light of significant number of incremental changes in the management of the Charity over the years, the Trustees decided to commission a fundamental review of the management structure and governance arrangements of the Charity. The Kinharvie Institute of Facilitation was engaged to carry out this organisational review, which commenced on the 1st October 2004. The review was completed and the report was presented to the Trustees on 30th March 2005. The Trustees accepted the recommendations made by the Kinharvie Institute and the implementation process is underway.

Kinharvie Institute of Facilitation is located in Glasgow and works nationally and internationally. As a charity, our focus is on helping individuals and organisations have lives that work, and work that has life. We are committed to enabling people - individuals, couples, groups, organisations and communities - to work in ways that are nurturing as well as effective, caring as well as creative.

In recent years, we have tried to catch the flavour of our concerns in a single phrase, "living and working with spirit in the contemporary world." We are concerned with both living well and working well, seeing these as intimately related to each other. We recognise that the contemporary world is, in many ways, different from former times, presenting new challenges, dangers, opportunities and understandings. We also see spirit as the heart of the matter and the bottom line. In our work with Saint John of God Care Services, we seek to bring this kind of spirit to all who we meet and all that we do.

We don't try to do it by being 'airy fairy', 'spiritual' or with our 'heads in the

clouds'. We try to do it by being practical, attending to the detail of peoples' situations and concerns, and being imaginative; introducing modes of inquiry that widen and deepen ways of perceiving and reflecting.



We also try to do it by the spirit we bring to working with others and with the commitment and skills we seek to share. In addition, we do it by making use of the best formal and informal methods of facilitation of individuals and organisations available to us. In the case of Saint John of God Care Services, we have done this by means of an organisational review involving such techniques as the Open Space Technology

Day in York. We are continuing to be involved by supporting and challenging the Directors to implement the recommendations of the Review. This will enable them to use the resources of the organisation more effectively for the benefit of the people who use the services.

A lot of our work is therefore about raising awareness and helping organisations identify ways of working that no longer serve them well. This has been an exciting and challenging role for us with Saint John of God Care Services because of its rapid growth. As an organisation grows in size it needs to change its way of thinking. A supermarket chain cannot work in the same way as a corner shop. Both want to provide a high quality service to their customer. Their way of organising themselves needs to be different. Similarly, for Saint John of God Care Services, it needs to think differently as it is now a sizeable charity, and at the same time keep its eye on providing a high quality personal service to the people it serves. Our work with Saint John of God Care Services has been interesting and challenging, not least



LOOKING FORWARD LOOKING FORWARD

because of the generous spirit of all of those involved. We look forward to the rest of our time working with the Charity.



Ronnie McEwan
Director of Organisational Facilitation
Kinharvie Institute of Facilitation



NEW SERVICE IN LONDON

A sessional support service is currently being planned with Enfield, Barnet and Haringey NHS Trust. The project will support people with complex mental health needs and will provide resettlement support for people leaving hospital, who live in the Enfield area. The resettlement work will encompass housing matters, benefit advice and support, grant applications and encouraging and supporting the people who use the service to undertake training and both voluntary and paid work. It will also identify activities in the Enfield area aimed at people with mental health needs and motivate the people using the Charity's service to attend. A significant part of the service will be to offer practical support in dealing with every day issues.

This service was born out of the work the Charity has undertaken in partnership with the mental health service in this part of London over the last 10 years. This has had very satisfactory results.

The service will complement the current services provided by the Charity in Enfield. These are supported living services and the Saint John of God Resource Centre, which is one of our Leisure, Education and Occupational Services.



NORTH EAST

FOCUS ON THE NORTH EAST

The Order extended its services into the North East of England in the early 1950's with the acquisition of Rockcliffe Park, a large house at Hurworth Place, Darlington. This served variously as a tuberculosis sanatorium, an orthopaedic hospital and a service for young adults with physical disabilities. With the increasing emphasis on care in the community in the early 1990's, this facility closed and new services of the Order were developed throughout the region. Today the Charity provides a number of residential care services in the North East which offer 24-hour care and support to people with learning and physical disabilities.

TYNESIDE

BEACH ROAD, SOUTH SHIELDS

A large terraced house, which is home to four people with learning disabilities. Beach Road was opened in 1992.

WHITE LODGE, SOUTH SHIELDS

A large home for seven people with learning disabilities. This service commenced in 1992.

EAGLE COTTAGES, JARROW

Two semi-detached cottages provide a home for a total of six people with learning disabilities. Eagle Cottages opened in 1996.





TEESSIDE

DALBY VIEW, MIDDLESBROUGH

Two purpose-built, high specification bungalows, for eight young adults with physical disabilities. This service opened in 1993.

SANDOWN ROAD, BILLINGHAM

This service opened in 1995 and is a partnership between Saint John of God Care Services and Stockton Social Services. Based in an eight-bedroomed bungalow, it provides accommodation for adults with learning and physical disabilities who have a special level of care need. A ninth bedroom is under construction.

CO DURHAM

LINDISFARNE COURT, DARLINGTON

This service opened in 1992 and consists of three purpose-built bungalows, which are home to thirteen people with physical disabilities.





THE PROVINCE OF SAINT DAE GUN KIM IN KOREA

On 22nd June 2005, we celebrated an important event. Our communities and works in Korea became an independent Province of the Order.

On 19th November 1959, only a few years after the Korean War, the first five Brothers of the Irish Province landed in Korea, a country still devastated by the effects of the conflict. The Brothers purchased land and a building in Gwangju and renovated it into a modern medical service, Saint John of God Clinic, which was officially opened on 2nd January 1960. The works of the Order in Korea have expanded greatly since those early days. At present 31 Brothers, 170 Co-workers and many volunteers are working in the Order's services throughout the Province.

In Gwangju, Saint John of God Hospital, Centre for Living and General Clinic, provides medical services in the spirit of hospitality to all those who need our help. Gwangju Park Elderly Centre has been entrusted to the Order since 1999 by the City Administration and provides social services for older people. Seoul Evergreen Centre believes that people with learning disabilities are, like everyone else, created in the image of God. The Centre focuses on meeting the individual needs of the clients with practical and effective programs to help them enrich their lives. The Order has run the

Chuncheon Welfare Centre on behalf of the City Administration since 1984. Here disadvantaged and disabled persons are cared for temporarily. They are provided with various training and educational programs, to assist them to develop their potential. The Order also tries to assist those clients who have lost touch with their families to re-engage with them and to maintain relationships. Damyang Daegun is an education and retreat centre, which is well equipped and provides a clean, quiet space and a peaceful atmosphere suitable for prayer, reflection, workshops, seminars and conferences.

In China, the Yanbian Hospice Hospital near the City of Yanji is the first hospice in China for cancer patients for whom no further treatment is possible or who are facing the last stage of life. It provides holistic care, including symptom control and psychological support. It is hoped that this will be a role model for further hospice development in this part of China.

We congratulate the Irish and the Korean Brothers and all of the co-workers whose tremendous work has enabled the mission of the Order to become established in Korea. We applaud the new Korean Province for extending this mission into China.





WORLD MISSION

THE PROVINCE OF SAINT THOMAS THE APOSTLE IN INDIA

On 15 June 2005, the Order celebrated the raising of the Indian General Delegation to the status of an independent Province of the Order. The mission of Saint John of God 'was brought' to India from the Rhine Province in Germany, by Brother Fortunatus Thanhaueser who arrived on 19th November 1969, which was ten years to the day after the Irish Brothers arrived in Korea. With the support of many benefactors and friends in Germany and Austria, the Order in India has experienced rapid development. There are now six communities, ten services and centres and a constant flow of candidates to the Hospitaller religious life.

As well as being instrumental in the founding of what is now the Indian Province, Brother Fortunatus played a leading role in establishing the Sisters of Charity of Saint John of God in 1977. The Sisters work with the Brothers throughout the Indian Province and in Germany, Austria and Italy.

Among the excellent services provided by the Indian Province are those at Saint John's Hospital, Kattappana in the State of Kerala. This is a modern general hospital with over 400 beds. A School of Nursing and a College of Nursing are also provided by the Order on this site. Adjacent to the hospital is the 'House of Hope', a residential facility for poor and

disabled people. Also in this area is the Order's orphanage, which accommodates up to 20 boys who, for a variety of reasons, cannot be cared for within their own families. All of these services, in which the Brothers and Sisters work together in partnership, supply essential facilities in an area where public provision of health and social care is relatively undeveloped by European standards.

The Saint John of God Centre at Velloor, also in the State of Kerala, is a recently completed, state of the art, residential and educational facility for children and young people with learning disabilities. Again the Brothers and Sisters work together in the provision of these services. In the incongruously named Queen Victoria Road in Poonamallee, Chennai, formerly Madras, in the State of Tamil Nadu lies a house of the Order, which as well as being the Provincial Curia and a place of formation for the Brothers, provides a residence where elderly men are cared for by the young Brothers. There is also a dispensary where a Brother pharmacist gives healthcare advice and treatment, and dispenses medicines to the poor people of the locality.

We applaud the efforts made by the German Brothers and the Indian Brothers, Sisters and co-workers in making the works of the Indian Province such a beacon of hope for so many poor, sick and disabled people.

THE HOSPITALLER ORDER OF SAINT JOHN OF GOD WORLDWIDE

AFRICA

Benin	Cameroon
Ghana	Kenya
Liberia	Malawi
Mauritius	Mozambique
Senegal	Sierra Leone
Togo	Zambia

THE AMERICAS

Argentina	Bolivia
Brazil	Canada
Chile	Colombia
Cuba	Ecuador
Honduras	Mexico
Peru	USA
Venezuela	

ASIA

China	East Timor
India	Israel
Japan	Philippines
South Korea	Vietnam

AUSTRALASIA

Australia	New Zealand
Papua New Guinea	

EUROPE

Austria	Czech Republic
France	Germany
Great Britain	Hungary
Ireland	Italy
Poland	Portugal
Slovakia	Spain
Ukraine	Vatican City



NEW FUNDRAISING OFFICE

In 2004, the Charity set up an additional fundraising office in Stevenage to raise money for people in our services in Great Britain and also to support the charitable work of the Hospitaller Order of Saint John of God in Africa, which is heavily dependent on financial support from other Provinces.

In the first year we have worked to establish a new donor database. Our main aim is to increase the number of regular, committed donors.

Our thanks go to all who support our work financially. Without them we could not provide the people in our care with lives of dignity, lived as independently as possible.

RICHARD WHITELEY

It was with shock and great sadness that we, like so many others, on 26th June 2005, learned of the sudden and untimely death of television personality Richard Whiteley. Richard, famous for his long running Channel Four TV show 'Countdown', was an incredibly likeable and popular person. He had recently agreed to back a new fundraising initiative for the Order's Charities and he will be greatly missed in that role.

We take this opportunity to express our condolences to Richard's family and friends.



GIVING MATTERS

While a significant proportion of the funding of our activities comes from public bodies, there are a number of services which are only viable because of the generosity of those people who support us through charitable giving. Development and expansion of services depends largely on charitable giving from organisations and individuals.

HOSPITALITY FUND

The Hospitality Fund has been established to give direct financial support in times of crisis. Its main group of beneficiaries are the people who use the Charity's services. The fund, since its inception, has provided invaluable assistance to a number of people in situations where all other avenues of help have been exhausted. Funds come solely from charitable donations.

Charitable donations are crucial to our ability to meet the needs of the people who use our existing services and those planned for the future.

Please help us to:

- improve the quality of life of people with physical and learning disabilities
- extend our services for younger people with mental health problems
- help more vulnerable homeless people and find them a permanent home
- develop our services helping people with drug and alcohol problems
- play a significant part in combating the loss of community in disadvantaged areas
- help to keep the Charity moving forward



FUNDRAISING FUNDRAISING

MAKE A DONATION

Simply complete the form contained in this review and return it to us.

A COMMITTED GIFT

Please consider making a regular donation, either monthly, quarterly or annually. A standing order is a simple way of making a regular gift. An instruction form to your bank is enclosed with this review.

GIFT AID

Use Gift Aid and you can make your donation worth more. If you are a tax payer, for every pound you give to us, we can get an extra 28p from the Inland Revenue. There is a Gift Aid Declaration on the enclosed form.

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PAYROLL GIVING

A regular donation can be taken from your salary before tax is deducted. Ask your employer about payroll giving.

A LASTING MEMORIAL

Please consider remembering us in your Will.

ORGANISE A FUNDRAISING EVENT

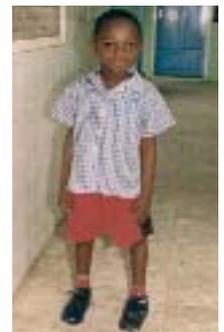
Organise a fundraising event for us. Run the London Marathon for us. Have fun and raise money at the same time!

TELL YOUR FAMILY & FRIENDS ABOUT US!

Let us know if you have any contacts that may be interested in receiving a regular copy of our newsletter, "Hospitalier" and/or our Annual Review.

THANK YOU!

**THE BROTHERS OF THE HOSPITALIER ORDER OF SAINT JOHN OF GOD
THANK EVERYONE WHO HAS SUPPORTED THEIR WORK IN THE PAST YEAR.**



FINANCIAL

FINANCIAL



THE CHARITY CONTINUES TO GROW

This year the Charity has continued to improve financially. The results, before investment gains, show a surplus this year of £107,000.

The operational services have expanded during the year with a turnover up £0.7 million to £14.2 million. This increase is largely the result of the additional services in West Yorkshire.

Continued service development during the coming year should improve the financial position further. In line with continued improvements in the stock market, our investments have shown a gain of some £178,000 over the year, which goes some way towards recovering substantial investment losses incurred in previous years.

Overall the results show a surplus of £285,000 for the year, increasing our net unrestricted funds to £8.6 million, almost all of which is invested in capital assets.

SUMMARY OF INCOME AND EXPENDITURE

	2005	2004
	£'000	£'000
Incoming Resources		
Fees	14,196	13,636
Donations, Legacies and Grants	603	417
Investment Income	65	66
Total Incoming Resources	<u>14,864</u>	<u>14,119</u>
Resources Expended:		
Direct Charitable Expenditure	14,556	13,796
Other Expenditure	201	178
Total Resources Expended	<u>14,757</u>	<u>13,974</u>
Net Outgoing Resources	107	145
Exceptional Items		
Closure of discontinued operations	0	0
Gains (Losses) on investments	178	350
Net Movement of Funds	285	495
Funds at 1st April 2004	9317	8822
Funds at 31st March 2005	<u>9,602</u>	<u>9,317</u>

BALANCE SHEET AT 31st MARCH 2005

	2005	2004
	£'000	£'000
Fixed Assets and Investments	11,370	10,440
Net Current Assets	1,166	440
Provisions and Creditors over one year		<u>(2,934)</u>
Total Net Assets	<u>9,602</u>	<u>9,317</u>
Analysis of Net Assets		
Unrestricted Funds	7,157	6,840
Designated Funds	1,313	1,313
Restricted Funds	<u>1,132</u>	<u>1,164</u>
Total Funds	<u>9,602</u>	<u>9,317</u>

Figures extracted from the audited financial statements. Copies of the full annual accounts on which the auditors have reported without qualification and which will be delivered to the Charity Commission may be obtained free of charge from Karen Gilroy at Hospitaller Order of Saint John of God Charitable Trust, 1 Houndgate, Darlington, Co Durham DL1 5RL. Tel 01325 373701



OUR VALUES

OUR VALUES

We are dedicated to providing the highest quality of service in all areas, whilst upholding the values, which are at the core of our mission of hospitality. The Charity upholds the Order's core values of: **COMPASSION, HOSPITALITY, TRUST, JUSTICE and RESPECT** through the promotion of people's:

RIGHTS

The maintenance of all entitlements associated with citizenship.

DIGNITY

A recognition of the intrinsic value of people, regardless of their circumstances, having respect for their uniqueness and their individual personal needs.

CHOICE

Opportunities to select independently from a range of different options.

PRIVACY

The right to be alone and free from intrusion or public attention in relation to individuals and their affairs.

INDEPENDENCE

Opportunities to have freedom of choice and to exercise discretion in relation to personal decision making.

FULFILMENT

The realisation of personal aspirations and abilities in all aspects of daily life.

CONSULTATION & PARTICIPATION

The people who use the Charity's services have a right to be involved in and to influence the delivery, practice and management of services. Formal and informal consultation takes place on a regular basis.



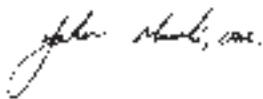
EPILOGUE

EPILOGUE

The last year has been a momentous one for the charitable works of the Order. We have experienced the permanent transfer of our oldest services to another provider, the reorganisation and restructuring of the Charity and a major review of our management and governance arrangements. The Charity's services have continued to expand in this country and the Order's mission has continued to grow in the wider world. These are all developments, which we can regard with some satisfaction. However we must never allow satisfaction to become complacency. Many challenges await us in the coming months and years.

The first of these challenges will be the full implementation of the recommendations arising from the Organisational Review undertaken by the Kinharvie Institute. Planning for this is well under way. The process will involve organisational change and as human beings, we are not always comfortable with change. Further challenge will arise from the ideas outlined in the Government's 'Care' Green Paper. This points to the need for our services to become ever more effective and efficient. The people we serve must have the best services that can be provided for them. The challenge for us is to ensure that as high a proportion as possible of the resources available to us are concentrated on the delivery of these services.

Life is full of challenges for all of us. It was full of challenges for Saint John of God. He lived in dangerous times and many of the challenges he faced led him to take life-endangering risks. Today some of our Brothers and co-workers operate in dangerous parts of the world in carrying out the mission that our holy founder bequeathed to us. Britain is not generally regarded as being such a place and I thank God for that. However, we face challenges here also, although of a different nature. I believe that if we remain faithful to the spirit and the values handed down to us by Saint John of God, we will be equal to any challenge as we continue to move forward.

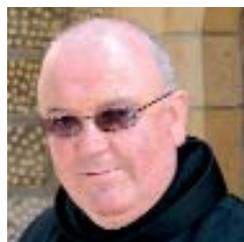


Brother John Martin, O.H.
Provincial and Chair of Trustees





THE DIRECTORS OF SAINT JOHN OF GOD CARE SERVICES:
 Brother John Martin, OH, BSc (Hons), DipSW
 Brother John Collins, OH, BA Hons, DipCrim, DipAss, DipSW
 Brother John Stretton, OH, BA (Hons), DipSW



Saint John of God
 CARE SERVICES

Registered Charity No. 1108428

