

# ANNUAL REVIEW

## 2 0 0 4

### PARTNERSHIP IN MISSION



*"All of the people who help me are really special."*  
Miss Sally Smith, Service User



*"As a care worker, the support that I receive is invaluable."*  
Mrs Susan Bloggs, Staff Member



*"It is a pleasure working with such an inclusive organisation."*  
Mr Gerry Baker, Bradford Social Services



*"Caring for Simon was a team effort and there could be no better team."*  
Mr Fred Jones, father of Simon Jones



*"Building relationships is key to the philosophy of the Charity."*  
Brother Mark Morgan, OH

HOSPITALLER ORDER OF SAINT JOHN OF GOD CHARITABLE TRUST

PROVINCE OF THE VENERABLE BEDE

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## PRINCIPAL ADDRESS

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 www.hospitaller.co.uk  
 Registered Charity No. 232539

THE HOSPITALLER ORDER OF SAINT JOHN OF GOD CHARITABLE TRUST  
 IS A REGISTERED CHARITY AND A NOT-FOR-PROFIT ORGANISATION.

This Annual Review pertains to the financial year 1 April 2003 -  
 31 March 2004 and includes summarised accounts.

A full copy of the report and accounts containing complete  
 financial details, including:

- Trustees statement of responsibilities with regard  
 to the accounts
  - Statement of accounting policies
  - Investment policy details
  - Legal and administrative details
- can be obtained from Karen Gilroy, Publicity Manager  
 at the principal address.

## TRUSTEES



**Brother John Martin, OH, BSc Hons, DipSW**



**Brother Michael Francis, OH, RGN, RMNH**



**Brother Michael Newman, OH, RGN, DipN**



**Brother Stanislaus Neild, OH, MA, RGN**



**Mr Tony Foy**

## PRINCIPAL OFFICERS

### Chief Executive

Brother John Martin, OH, BSc Hons, DipSW

### Director of Saint John of God Developments

Brother Michael Newman, OH, RGN, DipN

### Provincial Secretary & Provincial Bursar

Brother Stanislaus Neild, OH, HD, RGN

### Director of the School of Hospitality

Brother Robert Moore, OH,

### Director of Mission

Anthea Beeks

### Director of Environment & Research

Joan Field

### Director of Fundraising

John Mitchell

### Director of Finance and Information Technology

Jane Palmer, FCA, BSc Hons

## MISSION STATEMENT

We, The Hospitaller Order of Saint John of God, Charitable Trust,  
 sharing as we do the Hospitality expressed by our founder, Saint  
 John of God, and generations of our number since the year 1539,  
 dedicate ourselves to the following mission statement:

**"WITHOUT DISCRIMINATION, WE AIM TO ENSURE FREEDOM OF  
 CHOICE, PERSONAL ADVANCEMENT AND SUPPORT FOR THE  
 EXERCISE OF HUMAN AND CIVIL RIGHTS."**

uct  
le

atque probus, centum qui  
perficit annos. Quid, qui deperit  
minor uno mense vel anno, inter  
quos referendus erit. Veteresne  
poetas, an quos et praesens et  
postera respuat aetas.

# Welcome from the Provincial and Chair of Trustees, Brother John Martin, OH



The 18th Provincial Chapter of the Province of the Venerable Bede took place in March 2004 and during this celebration I was re-elected Provincial. A consequence of this is that I will serve a further term as Chair of the Trustees of the Charity. I feel both honoured and humbled to be asked by my Brothers to

carry the responsibility for the effective governance of our Province and our Charity for a third term.



The work of the Charity has continued to grow and a number of new developments have been commissioned or are anticipated. In the South of England, expansion has taken place at the Saint John of God Resource Centre at Enfield, London and the Charity is in the process of acquiring a lease on Saint Francis Nursing Home at Littlehampton in Sussex. In West Yorkshire a number of new nursing homes are under construction and it is anticipated that the first of these will open shortly. Our work in partnership with other Religious Orders and Congregations continues to increase. Our elderly Brothers have transferred from Saint John of God Community, Hemlington, Middlesbrough to our new Community at Littlehampton. Accordingly, Saint John of God Community and Pastoral Centre, Hemlington have closed. In March 2004, Saint John of God Hospital, Scorpton, North Yorkshire was leased to another care provider. It is hoped that this will avert the prospect of the closure of the services provided on this site.

In Scotland, the resettlement programme in respect of Saint Mary's Nursing Home, Barrhead was completed in April 2004 and the Brothers' Community, which was based at Saint Mary's,

has moved to a newly acquired property in the neighbouring town of Neilston. The Charity has entered into a joint programme of fundraising with the Irish Province of our Order. This will enable us to share in the very considerable expertise of the Irish Province in this area. Work has commenced on the development of a School of Hospitality. The main functions of this foundation will be to promote and develop the mission, culture, values, philosophy and style of our Order within the Charity.

The 17th century English poet John Donne famously said that 'no man is an island.' No Religious Order, charity or care provider is an island either. We have found, over the years, that the needs of our Mission of Hospitality are met most effectively when we work in partnership with others. We have been fortunate in establishing and developing some highly productive collaborative relationships. These affirm our commitment to partnership in mission in all of its facets.

I take this opportunity to express my very sincere thanks and that of my Brothers to all of the people who use our services, our co-workers and volunteers, our friends and benefactors, our partner agencies and all of those people who support us and our work through their prayers. You enable us to make our mission a reality. You are always in our thoughts and prayers.

Brother John Martin, OH  
Provincial and Chair of the Trustees



## PARTNERSHIP IN MISSION

The Hospitaller Order of Saint John of God Charitable Trust embodies most of the works of our Order in Great Britain. Through this Charity, which provides care and support to over 1000 people in England, Scotland and Wales in 46 health, social care and pastoral services, the Hospitaller Order of Saint John of God promotes its mission of hospitality throughout the country. We have found that the needs of this mission are met most effectively when we work in partnership with others and we have been successful in developing a number of very fruitful collaborative relationships over the 124 years of the Order's presence in Great Britain.

The partnerships in which we are involved take several different forms. They include:

- The partnership, which exists between the Brothers and co-workers, in promoting the values of the Order and the Charity and in providing services in the manner of Saint John of God.
- The partnership between the Charity and the people who use our services and their relatives and carers in ensuring that their needs are fully met and that services are provided to a high standard.
- The partnerships, which have grown between the Charity and the agencies, which commission our services. These relationships exist on a number of levels. They are on the one hand legal, contractual relationships and on the other hand a series of personal relationships, which make our services effective on a day-to-day basis for the people who use them.

The range and quality of the services we provide depends crucially on our ability to develop and sustain partnership working in these three areas. The fact that the Charity has been able to develop such a significant number and diversity of services throughout the country is testimony to our ability to work effectively in partnership with others. It also reflects the commitment, trust and goodwill of the many people and agencies with whom partnerships have been established.

promoting the  
**mission of hospitality**  
throughout the  
country



Paul has been attending Saint John of God Resource Centre for the last six years.

He is a very popular person at the centre and actively participates in a wide range of activities.

# looking back



## Scotland

In Scotland, the resettlement programme aimed at re-providing the service, which was based at Saint Mary's Nursing Home, Barrhead in non-institutional community based settings was completed on 28th April 2004. The majority of the people who had used the service at Saint Mary's have been settled in their own tenancies in the local area where they receive appropriate support from the Charity's Supported Living Service. This has enabled them to have a significantly greater degree of independence than they previously enjoyed. Those with more complex care needs have moved to nursing homes near to family members. All of this has enabled Saint Mary's Nursing Home to close and for the site to be put on the market. The Brothers' Community, which was based at Saint Mary's, has moved to a newly acquired property in the neighbouring town of Neilston.

## Supported Living Services: Bradford and Calderdale

A significant addition to the range of services provided by the Charity over the last few years, has been the development of Supported Living Services throughout the country. These services provide people with disabilities with the opportunity to have a home of their own and the high level of independence and freedom of choice, which this entails. People using these services receive levels of support necessary to sustain this way of life. For example, in West Yorkshire, two such services have been established. Calderdale Supported Living Service opened in 2002 and accommodates ten people in three houses, which have been provided by the Renaissance Housing Association. The necessary support is provided by the Charity. We work in partnership with Calderdale Social Services Department in providing this service. Bradford Supported Living Service, which was set up in 2003, has been developed in partnership with Bradford District NHS Care Trust. This service accommodates 14 people in five houses and in this instance, the Charity is both the housing and support provider. Supported Living Services have been established under a publicly funded scheme called Supporting People and people in receipt of this mode of housing and support have expressed high levels of satisfaction.

# g b a c k



## Saint John of God Management Services

Saint John of God Management Services was founded to respond to the issues facing many Religious Orders and Congregations today, particularly in relation to the increasing age and care needs of elderly Religious, increased working with lay staff and the implications of new care standards legislation. The need for these services throughout the country continues to grow and in response, the Order is further developing ways in which it can work in partnership with others to meet these pressing needs. Brother Michael Francis, OH as been appointed to direct this work and assisting in this, is one of the Charity's Area Managers.

The objectives of Saint John of God Management Services are to support Religious Orders and Congregations in the care of their elderly Religious and the management of the services they provide. We are committed to working with each Order or Congregation in a way which will maintain their charism and founding ethos.

We hope that in sharing our experience and skills we can ensure that the needs of Religious who have given their lives in the service of others, can be met.

## Scorton

On 31st March 2004 Saint John of God Hospital, Scorton was leased to Bowood Care. This organisation is now providing the services, which the Charity had provided there for many years. This development has averted the possibility of these services closing, at least in the short-term. The Brothers' Community, which had been resident at Scorton, North Yorkshire was relocated to Richmond, North Yorkshire in October 2003. Brothers of this Community continue to provide a pastoral presence to the people who use the services at Scorton. It is hoped that in the coming year, agreement will be reached between Bowood Care and the Charity, which will secure the long-term future of the Scorton based services. The Parish of Saint John of God at Scorton closed on 31st December 2003.

## London

In the London Area, a new activity room has been opened at the Saint John of God Resource Centre at Enfield and this has enabled an expansion of the service provided there.

## Woodhall Community Centre

The first stage of the refurbishment of Woodhall Community Centre in Welwyn Garden City, Hertfordshire is complete and the building has full disabled access. Work to engage the local community in the development of the centre is now underway. The service is working in partnership with the Youth Service to involve young people in programmes being run during school and college holidays to promote positive activities for young people. The centre is also working with churches in the area to establish co-ordination of the activities of all groups involved with young people locally. The objective is to provide a support network that can maximise opportunities for training for voluntary groups aimed at increasing their capacity for working effectively.

An advocacy group for people with learning disabilities is now operational and local people with learning disabilities are regularly using the centre. The Charity is actively supporting a project, which is seeking to develop work and training opportunities for people with disabilities and for people who are long-term unemployed by involving them in the running

the internet café within the centre. The Charity is also in the process of establishing other projects aimed at involving the maximum possible number of people in the work of the centre and in the local community. Some of these projects will be based upon the development of the land, which surrounds the centre and will involve working in partnership with other voluntary sector organisations and local people.

Outreach advice surgeries have been established. The participating organisations include the Citizens Advice Bureau, Shelter and the Local Housing Officers' Outreach Service. The Charity's Leisure, Education and Occupational Service (LEOS) in Hertfordshire is offering a carers break facility during holiday periods to people who normally attend college. This is a fairly new project offered by LEOS and it provides a much-needed service to families of people with disabilities who would otherwise have to cope without respite. This service has received very positive feedback in its first year from carers and the people who use the service.



# LOOKIN



## The Provincial Chapter

The 18th Provincial Chapter of the Province of the Venerable Bede took place between 22nd and 24th March 2004. A Provincial Chapter is a period when the Brothers of the Province set aside their ordinary daily tasks and take time to reflect on the past, present and future of the Order and the Province. It is a time when the Brothers recall that their vocation is one of hospitality, meaningful solidarity with those who suffer.

The 18th Provincial Chapter was the first to be held in the Order's new Provincialiate at Saint John of God, Abbey Road, Darlington, which was opened on 15 March 2004.

An essential function of a Provincial Chapter is the election of a Provincial Government. This is the group of Brothers who are given the responsibility of managing the affairs of the Province for the three-year period between this and the next Provincial Chapter. The Provincial Government consists of the Provincial and his three councillors. The elections took place on 23rd March 2004 and the results were as follows:

Provincial: Brother John Martin, OH  
 First Provincial Councillor: Brother Michael Francis, OH  
 Second Provincial Councillor: Brother Michael Newman, OH  
 Third Provincial Councillor: Brother Stanislaus Neild, OH

g b a c k

## COMMITMENT TO QUALITY

As an ethical organisation, we are committed to providing the people we serve with the highest quality of care possible and we attempt to do this in a number of ways. We have been successful in building effective partnerships with a range of people and agencies to ensure that the services we provide are services of genuine quality. We also make a huge commitment to and investment in staff training and development. The Charity was recognised in 2003 for this way of working by maintaining the Investors in People (IIP) standard following the post recognition review. We believe that our commitment to the continual improvement of the knowledge, skills and understanding of all of the people who work in the Charity's services, will ensure that the quality of our services will show continuing improvement for the benefit of the people we serve, both now and in the future. Throughout the Charity's services, work is underway on our rolling training programmes designed to support the Learning Disability Award Framework (LDAF) and the award of National Vocational Qualifications (NVQ's). In addition, the Charity has successfully concluded the initial management development programme and is about to launch a Charismatic Management Programme. This is designed to provide new managers with the knowledge and skills necessary to equip them to manage our services in a way, which reflects the Order's core values of compassion, hospitality, justice, respect and trust.

Our commitment to quality reflects our belief in the dignity of all human beings and, as the Order's Charter of Hospitality tells us, respect for the dignity of the human person is an essential characteristic of an authentically Christian attitude.

successful in building  
**effective partnerships**  
with a range of people  
and agencies



Heather is 27 and lives at Scorton, where she uses the Charity's Supported Living Service.

She regularly visits her parents who live nearby and with their help has recently redecorated her bedroom.

# Looking forward



## Littlehampton

The Charity is in the process of acquiring a lease on Saint Francis Nursing Home at Littlehampton in West Sussex. This 31-place nursing home, which was founded by and which for many years has been managed by the Franciscan Missionary Sisters of Littlehampton provides services for older people. The property includes a Community House and a Brothers' Community has been established there. Our elderly Brothers who are in need of care and support have transferred to this Community.

## Fundraising

Most charities have, in recent years, experienced a decline in income from charitable giving and we unfortunately are no exception. Our response to this situation has been to enter into a joint programme of fundraising with the Irish Province of the Order. The aim is to raise income in Great Britain for the overseas missions, which are sponsored by the Order and for our work in this country. This will enable us to share in the very considerable expertise of the Irish Province in this area. John Mitchell who is Executive Director of the Saint John of God Development Company in Ireland has been appointed Director of Fundraising of the Order's Charity in Great Britain.

## West Yorkshire Nursing Homes

In West Yorkshire a number of new nursing homes are under construction. At Thornton, Bradford two six-place nursing homes will provide services for people with physical and learning disabilities. The opening of these facilities has been deferred due to delays in the completion and handing over of the building in which they are to be housed. It is however anticipated that they will be available for use in the very near future. These are state-of-the-art services and they will represent a significant improvement in the quality of the lives of the people who use them.

Two four-place nursing homes at Queensbury, Bradford are due to be completed in October 2004. They will provide homes for people with learning disabilities who are in need of specialist intensive support. These also will be state-of-the-art services and will represent a major step forward in the care of people with learning disabilities in West Yorkshire.

# forward



## Reorganisation of the Charity

For some time, debate has been taking place within the Order as to how the work of the Order should be organised. This debate followed advice from the Charity Commission regarding the need for greater clarity in the relationship between the life of the Order as recognised by the Holy See and the health, social care and pastoral services which are embodied in the Order's Charity, the Hospitaller Order of Saint John of God Charitable Trust. Our response to this issue, which was agreed at our Provincial Chapter earlier this year, is similar to that adopted by other Religious Orders and Congregations in similar circumstances. It is to establish separate charities to accommodate different aspects of our Hospitaller Mission. The existing Charity, the Hospitaller Order of Saint John of God Charitable Trust, will continue to embrace the life of the Order and the work of the Brothers while the Order's services will be embodied in a new charity which will be known as Saint John of God Care Services. The mission of the Order will be encompassed by both charities and both will have the same objectives. This change is essentially a matter of administrative improvement. Both charities will be foundations of the Hospitaller Order of Saint John of God. The Chair of the Trustees of both charities will be a Brother, as will the majority of the Trustees of both charities. Membership of the new charity will be the same as that of the existing charity, that is, the Brothers of the Order in Great Britain.

## School of Hospitality

The decision to establish a School of Hospitality was taken at the 17th Provincial Chapter of the Order in Great Britain in 2001. After a significant amount of discussion about the nature and role of such a foundation, firm proposals were developed and placed before the 18th Provincial Chapter earlier this year and agreed. The primary elements of the School of Hospitality will be:

- To establish the initial formation of Brothers and the induction, training and development of our co-workers.
- To develop a pastoral care that reflects our charism of hospitality and to promote its understanding and practice.
- To promote a style of charismatic management in all our services.
- To establish an ethics forum.
- To promote an understanding of Hospitaller spirituality as a path to holiness (wholeness).
- To establish and maintain consistent monitoring and inspection procedures throughout the Charity's services that will satisfy the Charity's quality expectations and the requirements for good practice established by the Commission for Social Care Inspection and the Commission for Healthcare Audit and Inspection.

Brother Robert Moore, OH has been appointed Director of the School of Hospitality.

WE LIVE IN A WORLD OF WANT, AND COMPARATIVELY SPEAKING GREAT BRITAIN IS A LAND OF PLENTY. IN THE PAST OUR PROVINCE'S ATTEMPT TO BRING THE GOOD NEWS ABOUT JESUS CHRIST AND CARE IN THE MANNER OF SAINT JOHN OF GOD TO OUR SUFFERING BROTHERS AND SISTERS IN AFRICA AND ASIA HAS INVOLVED BROTHERS FROM THIS COUNTRY GOING TO DEVELOPING COUNTRIES TO ESTABLISH AND MANAGE SERVICES. WE NO LONGER HAVE THE MANPOWER TO DO THIS. THE CHARITY DOES HOWEVER STILL TRY TO SUPPORT THE ORDER'S SERVICES IN THE DEVELOPING WORLD FINANCIALLY. THE WORK OF THE ORDER IN AFRICA AND ASIA CONTINUES TO GROW AND WE NOW PROVIDE SERVICES IN 50 COUNTRIES THROUGHOUT THE WORLD. IN THE LAST FEW YEARS THE ORDER HAS ESTABLISHED A PRESENCE IN THREE COUNTRIES IN WHICH IT HAS NEVER PREVIOUSLY BEEN INVOLVED.

### East Timor

The first of these is East Timor, the newest country on the planet. It is in great need of help from the international community in order to establish the organs of government that a free country requires. Real independence does not come merely by a signature on a piece of paper, or even when there are free elections. National integrity comes only when a country has full control over its destiny. To achieve this, East Timor will need considerable support from the outside world, in particular to enable the development of educational, medical and social services for its entire people.

The Church in East Timor is in great need of help from the Universal Church. It is therefore very encouraging to see our Order respond to the cry for help from our sisters and brothers in East Timor. This has been done through the initiative of the Portuguese Province, which has established a public health project in the village of Laclubar. The Portuguese Brothers are to be congratulated on this generous response.

### Kenya

The Order has taken over a 230 bed general hospital at Tigania in Kenya. Since the Brothers arrived they have made several improvements to the facilities there. The maternity wing has been renovated and now provides individual cubicles for women giving birth. This affords them a degree of privacy that had not previously been enjoyed. A small canteen for patients and their visitors has been built and a number of individual rooms with en-suite facilities have been provided for people who require them.

One of our European Provinces has offered to pay the salary of a surgeon, but first an upgrading of the operating theatre is necessary. Equipment for the laboratory, an ambulance, medical and surgical equipment and medicines are also urgently needed.



world mission

world



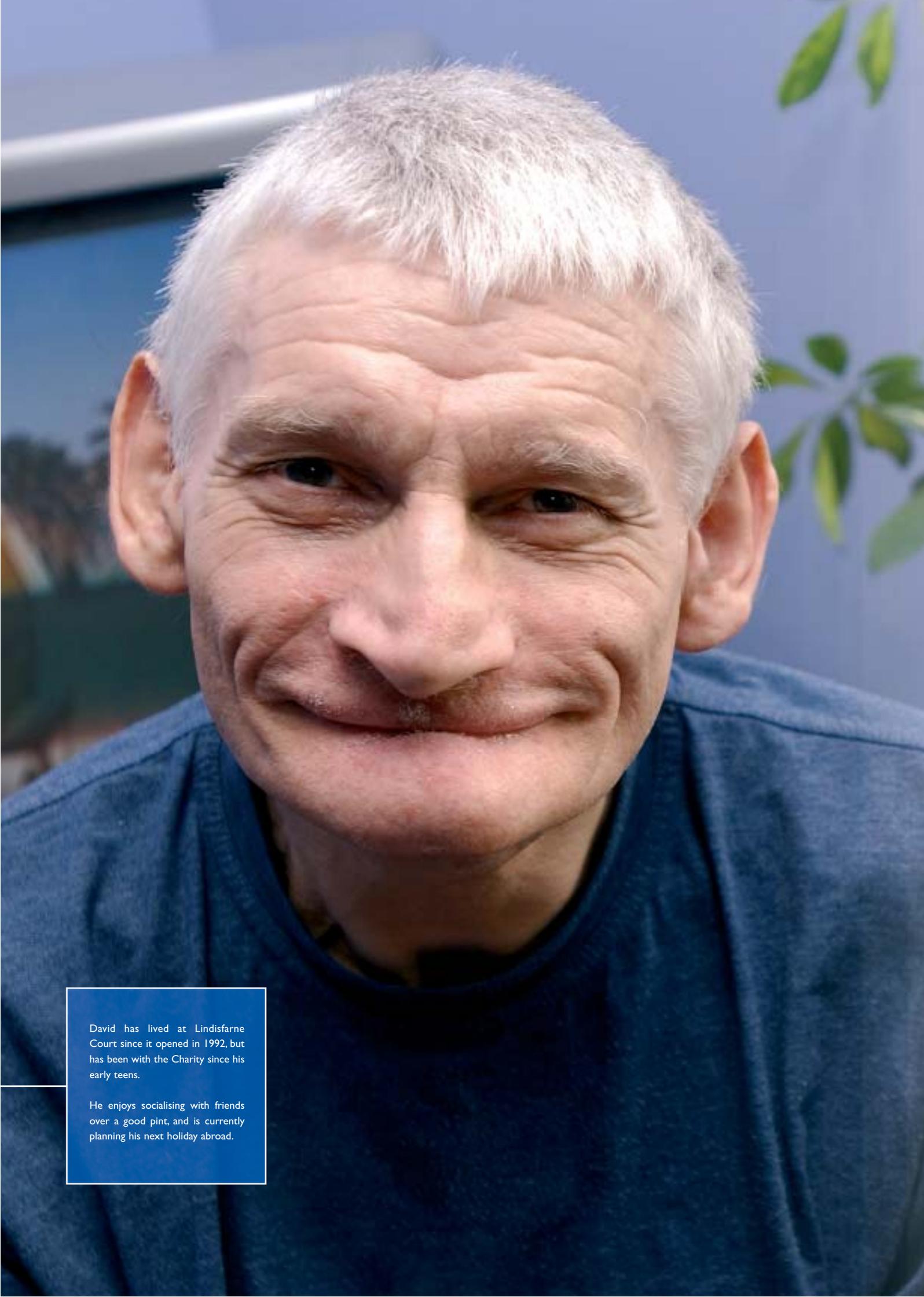
## China

The Order's mission at Yanji in China is progressing and the physical structure of the hospice is nearing completion. It will take a further six months to complete work on the interior of the buildings. It is expected that by the end of this year, the work will be complete and the first patients can be received.

One doctor and three nurses have been recruited and have commenced their education in palliative care at the Order's hospice at Kwangju in South Korea. Two Brothers from Vietnam who had been in Korea for more than two years studying the Korean language, which is spoken in Yanji, left for China during August 2004. Their arrival will increase the community in China to five Brothers. There is also a lay co-worker from Korea working with the Brothers.

It is anticipated that the Yanji International Hospice will be twinned with some of our European hospices and Saint John of God Hospice at Kwangju. This should strengthen the Hospitaller identity of the Yanji Hospice by providing support, education and training from other established hospices of the Order.

# mission



David has lived at Lindisfarne Court since it opened in 1992, but has been with the Charity since his early teens.

He enjoys socialising with friends over a good pint, and is currently planning his next holiday abroad.

## OUR VALUES

The Hospitaller Order of Saint John of God Charitable Trust is dedicated to providing the highest quality of service in all areas, whilst upholding the values which are at the core of our mission of hospitality. The Charity upholds the Order's core values of **COMPASSION, HOSPITALITY, JUSTICE, RESPECT AND TRUST**, through the promotion of people's:

- **RIGHTS** - The maintenance of all entitlements associated with citizenship.
- **DIGNITY** - A recognition of the intrinsic value of people, regardless of their circumstances, having respect for their uniqueness and their individual personal needs.
- **CHOICE** - Opportunities to select independently from a range of different options.
- **PRIVACY** - The right to be alone and free from intrusion or public attention in relation to individuals and their affairs.
- **INDEPENDENCE** - Opportunities to have freedom of choice and to exercise discretion in relation to personal decision making.
- **FULFILMENT** - The realisation of personal aspirations and abilities in all aspects of daily life.
- **CONSULTATION & PARTICIPATION** - The people who use the Charity's services have a right to be involved in and to influence the delivery, practice and management of services. Formal and informal consultation takes place on a regular basis.

recognition of  
the intrinsic  
**value of people**  
regardless of their  
circumstances

## Fundraising - Can You Support the Charity?

Like many similar bodies in the UK, the Order's Charity finds itself under financial pressure. The Government funds our basic services but we feel that people in our care deserve a decent standard of living. We have set up a new fundraising organisation under the management of Rosemary Gilbert and



myself. Our task is to raise money for people in our services in England, Scotland and Wales and also to support the charitable work of the Order in Africa, which is heavily dependant on financial support from Europe.

You can help in a number of ways. People who use the Charity's services often spend their whole life with us because they require lifelong care and support. Consequently, continuing and reliable sources of funding are most useful to us. A Standing Order Form is enclosed and we would welcome any contribution that you can afford. There is also a Gift Aid Form through which we can recover tax already paid

on your contribution. This means that the real value of your gift is increased by almost a third.

You might consider us when making your will. After you have looked after the needs of those near and dear to you, it may be that you would wish to contribute some of what is left to the work of the Order's Charity. If you want a copy of our legacy leaflet please contact us.

Some of our supporters like to organise local events to raise money for our services. If you would like to organise a fundraising event please contact Rosemary at [rosemarygilbert@hospitaller.org.uk](mailto:rosemarygilbert@hospitaller.org.uk)

*John Mitchell*  
Director of Fundraising



## New Website



Developed over the last year and launched in March 2004, the Charity has a new website at [www.hospitaller.org.uk](http://www.hospitaller.org.uk).

The site has proved to be a great success, with over 10,000 visitors from around the world logging on each month.

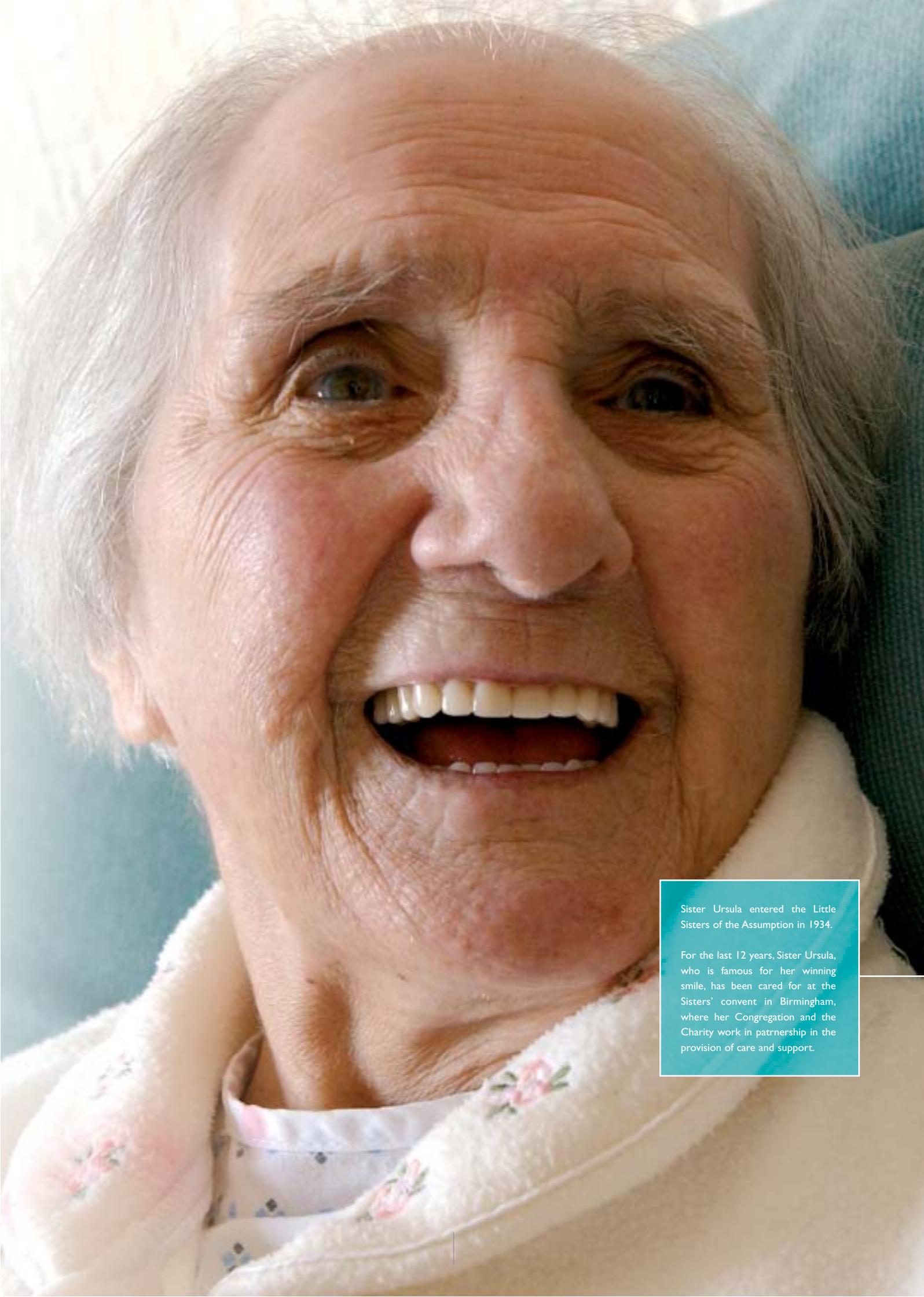
It contains full details of our services throughout the UK, as well as information on recruitment, fundraising, vocations and

the history and development of the Order since its beginnings.

One of the most popular parts of the site, is the section devoted to the Brothers, the men who dedicate their lives to caring for others.

Future plans include expansion of the links section and a comprehensive information and advice resource.





Sister Ursula entered the Little Sisters of the Assumption in 1934.

For the last 12 years, Sister Ursula, who is famous for her winning smile, has been cared for at the Sisters' convent in Birmingham, where her Congregation and the Charity work in partnership in the provision of care and support.

# financia

## the charity continues to grow

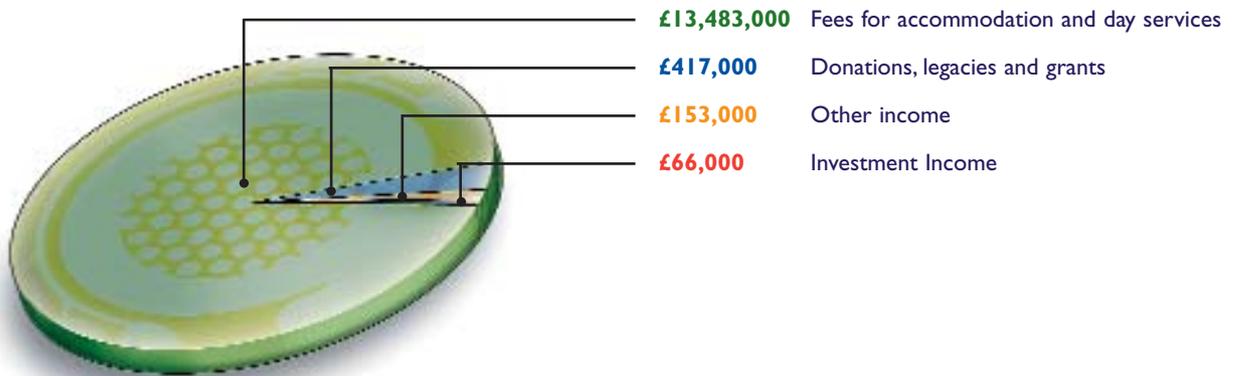
This has been a year of much improved fortunes financially. The results, before investment gains, show a pleasing turnaround from a £263,000 deficit last year, to a surplus £145,000 this year.

The operational services have expanded during the year with turnover up £2.5 million to £13.6 million. This increase is largely the result of the development of supported living services funded in part by Supporting People. We have also expanded our work in partnership with other Religious Orders and Congregations in the care and support of their elderly members.

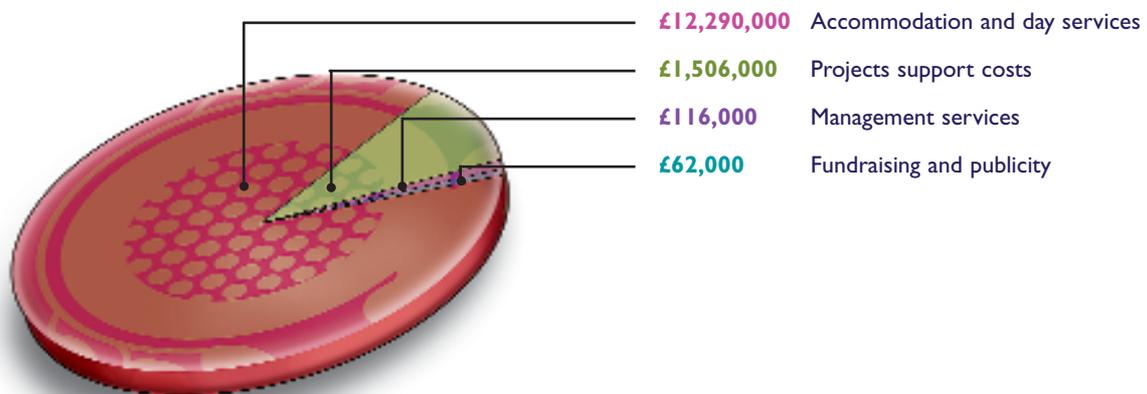
Further service development since 1 April 2004 should continue to improve the financial position during the coming year. In line with the improvements in the stock market, our investments have shown a gain of some £350,000 over the year, which goes some way to towards recovering the substantial investment losses incurred in previous years.

Overall the results show a surplus of £495,000 for the year, of which some £220,000 relates to unrestricted funds, increasing our net unrestricted funds to over £8.1 million, almost all of which is invested in capital assets.

### Income 1st April 2003 - 31st March 2004



### Expenditure 1st April 2003 - 31st March 2004



# picture



## Summary of Income and Expenditure

	<b>2004</b>	<b>2003</b>
	<b>£'000</b>	<b>£'000</b>
<b>Incoming Resources</b>		
Fees	13,636	11,087
Donations, Legacies and Grants	417	592
Investment Income	66	82
<b>Total Incoming Resources</b>	<u>14,119</u>	<u>11,761</u>
<b>Resources Expended:</b>		
Direct Charitable Expenditure	13,796	11,859
Other Expenditure	178	165
<b>Total Resources Expended</b>	<u>13,974</u>	<u>12,024</u>
<b>Net Outgoing Resources</b>	145	(263)
<b>Exceptional Items</b>		
Closure of discontinued operations	0	0
Gains (Losses) on Investments	350	(735)
<b>Net Movement of Funds</b>	<u>495</u>	<u>(998)</u>
Funds at 1 April 2002	8,822	9,820
<b>Funds at 31 March 2003</b>	<u>9,317</u>	<u>8,822</u>

## Balance Sheet at 31 March 2004

	<b>2004</b>	<b>2003</b>
	<b>£'000</b>	<b>£'000</b>
<b>Fixed Assets and Investments</b>	10,440	8,467
<b>Net Current Assets</b>	440	1,533
<b>Provisions and Creditors over one year</b>	(1,563)	(1,178)
<b>Total Net Assets</b>	<u>9,317</u>	<u>8,822</u>
<b>Analysis of Net Assets</b>		
Unrestricted Funds	6,840	6,612
Designated Funds	1,313	1,321
Restricted Funds	1,164	889
<b>Total Funds</b>	<u>9,317</u>	<u>8,822</u>

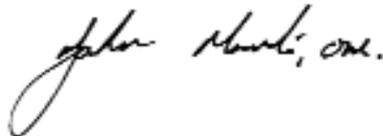
Figures extracted from the audited financial statements. Copies of the full annual accounts on which the auditors have reported without qualification and which will be delivered to the Charity Commission may be obtained free of charge from Karen Gilroy at the Hospitaller Order of Saint John of God Charitable Trust, 35/36 Blackwellgate, Darlington, Co Durham DL1 5HW. Tel 01325 373700.

## EPILOGUE

One of the final duties of my second term of office as Provincial was to undertake a Provincial Canonical Visitation of the communities and services of the Province to ensure that the mission of the Order is being discharged in an appropriate manner. This is a formal visitation that each Provincial is required to carry out at least once during each three-year term of office. The theme of my most recent visitation was 'quality'. That is, quality in the living of the religious lives of the Brothers, quality of relationships between Brothers and co-workers, quality of provision for the people who use our services, their relatives and carers and quality in the conduct of our evangelising mission. My visitation left me in no doubt that the Order and the Charity provide real quality in all of these areas and this has been confirmed to me by the eagerness which other organisations demonstrate in wishing to work in partnership with us.

In the same way that I, as Provincial, am required to monitor the health of the Order's mission in this Province, our Prior General, Brother Pascual Piles is charged with responsibility for monitoring the health of our mission throughout the world. During 2005, he will visit our Province to do this. I am confident that Brother Pascual will be impressed by what is being achieved by the Order and the Charity in Great Britain.

In human affairs perfection can never be reached, however what we can do, is to continually strive for improvement. Our commitment over the coming years must be to make improvement in all we do our principal aim.



Brother John Martin, OH  
Provincial and Chair of the Trustees

the Charity  
**provides real  
quality**  
in all areas

## SERVICES IN THE PROVINCE OF THE VENERABLE BEDE

### SCOTLAND

East Renfrewshire Supported Living Service

### NORTH EAST

Jarrow two Residential Care Homes for people with learning disabilities  
South Shields two Residential Care Homes for people with learning disabilities  
Coulby Newham two Residential Care Homes for people with physical disabilities  
Billingham Residential Care Home for people with physical and learning disabilities  
Darlington three Residential Care Homes for people with physical and learning disabilities

### NORTH YORKSHIRE

Scorton Supported Living Service  
Catterick Village Residential Care Home for people with learning disabilities  
Leyburn Residential Care Home for people with learning disabilities

### WEST YORKSHIRE

#### BRADFORD

Area Wide Supported Living Service  
Thornton three Nursing Homes for people with physical and learning disabilities  
Clayton two Nursing Homes for people with physical and learning disabilities  
Queensbury two Nursing Homes for people with physical and learning disabilities

#### CALDERALE

Area Wide Supported Living Service  
Domiciliary Care Outreach Service  
Luddendenfoot Respite Nursing Care Service  
Thornton (Under Development) two Nursing Homes for people with physical and learning disabilities  
Queensbury (Under Development) two Nursing Homes for people with physical and learning disabilities

### HERTFORDSHIRE

Area Wide Supported Housing Services for people with learning disabilities  
Welwyn Garden City Supported Living Service  
Saint John of God Horticultural Training Centre  
Woodhall Community Centre  
Hatfield two Residential Care Homes for people with learning disabilities  
Leisure, Education and Occupational Services Peripatetic Team  
Mike Mably House - accommodation & resettlement project;  
Floating Drug and Alcohol Support Service  
Supported Living Service

### LONDON

Enfield Supported Housing Services for people with learning disabilities  
Supported Housing Services for adults with mental health issues  
Saint John of God Resource Centre;  
Supported Living Service

### WEST SUSSEX

Littlehampton Nursing Home for elderly people

### WORKING IN PARTNERSHIP WITH OTHER RELIGIOUS ORDERS AND CONGREGATIONS

in North Wales, Lancashire, Birmingham

## ANNUAL REVIEW

2 0 0 4

### PARTNERSHIP IN MISSION

Hospitaller Order of Saint John of God Charitable Trust, 1 Houndgate, Darlington, Co. Durham, DL1 5RL  
Tel: 01325 373701 Fax: 01325 373707 E-mail: [information@hospitaller.org.uk](mailto:information@hospitaller.org.uk) [www.hospitaller.co.uk](http://www.hospitaller.co.uk)  
Registered Charity No. 232539

Individual brochures are available for all of our services, please contact the Fundraising & Publicity Office on 01325 373700 to obtain copies or e-mail: [information@hospitaller.org.uk](mailto:information@hospitaller.org.uk).

Information about all of our services can be found on our website [www.hospitaller.co.uk](http://www.hospitaller.co.uk)

The Hospitaller  
Order of Saint  
John of God  
Worldwide

#### Africa

Benin  
Cameroon  
Ghana  
Kenya  
Liberia  
Malawi  
Mauritius  
Mozambique  
Senegal  
Sierra Leone  
Togo  
Zambia

#### THE AMERICAS

Argentina  
Bolivia  
Brazil  
Canada  
Chile  
Colombia  
Cuba  
Ecuador  
Honduras  
Mexico  
Peru  
USA  
Venezuela

#### ASIA

China  
East Timor  
India  
Israel  
Japan  
Philippines  
South Korea  
Vietnam

#### AUSTRALASIA

Australia  
New Zealand  
Papua New Guinea

#### EUROPE

Austria  
Czech Republic  
France  
Germany  
Great Britain  
Hungary  
Ireland  
Italy