



Hospitality
Compassion
Respect
Justice
Trust



Saint John of God
Hospitaller Services

**Annual Report and Accounts
2008 / 2009**





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Legal and Administrative Details

Trustees: Robert Arthur Moore (Chair of Trustees)
John Joseph Martin
Michael Neild
Brendan O'Neill
Douglas George Ball

Company Secretary Mark Barnish

Chief Executive Bridget Doogan

Principal Address: Saint Bede's House
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The Charity's professional advisors are as follows:-

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17 Rothesay Place
Edinburgh
EH3 7SQ

Bankers:

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Solicitors:

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Charity Number: 1108428

Company Number: 5324279



Trustees' Report

Our Vision, Mission, Purpose and Goals

Our vision articulates the dream we have of impacting both the lives of the people we serve and in practising our unique form of hospitality within the society we live in. Our purpose and goals keep us focussed on benefitting targeted sections of the UK public by offering and delivering holistic, value based care and support in a way that not only does not discriminate but actually challenges discrimination in our communities. We believe that every one of the people we serve is unique and we strive to offer care and support that recognises this.

Our Mission

Our mission is to respond to needs in society without discrimination. We will meet these needs by promoting the physical, psychological and spiritual wellbeing of the people we serve by offering compassion, hospitality, justice, respect and trust.

Our Purpose

“That the Order receives all those in need without exception, with great charity and generosity”

(Charter of Hospitality, 3.2.1)

- To provide a range of health, social care and pastoral Hospitaller Services that meet the needs of vulnerable, disadvantaged and marginalised people at all life stages throughout England, Scotland and Wales.
- To seek to ensure that those we serve are treated with compassion, hospitality, justice, respect and trust.
- To seek to promote health and combat pain, suffering and poverty.
- To uphold the rights of the individual and promote their dignity, privacy, independence, access to choice and the realisation of personal aspirations and abilities in all aspects of daily life.
- To promote consultation and participation of those who use our services in decisions that affect them and involve them in the delivery, practice and management of our services.





Our Goals

We will work with those who use our services, our staff and our partners to achieve the following by 2013:

Our Values Led Culture will be sustained and developed

Everyone who comes into contact with Saint John of God Hospitaller Services will have experienced Compassion, Hospitality, Justice, Respect and Trust. Practical steps have been taken to make the values active in everything we do and say. We have equipped all parts of the Charity with the means to work together to achieve this.

The Charity's Assets will be sustainable and developed to allow for growth to meet unmet need in the UK

The Charity will be equipped with financial and other assets to deliver its strategy and ensure its future. The Charity's assets, both financial and material will support existing services and future development.

The Charity's existing services will be sustainable and offer a continuously improving standard of care and support

We will offer the people who use our services standards of care and support that are empowering and tailored to their needs and have enabled them to feel safe and secure with their own home/service/community.

We will have continuously reviewed individual and service plans to ensure that what we offer is responsive and identified need. We will have proactively sought to ensure that there are appropriate plans in place to meet the future needs and aspirations of the people in our existing services.

The Charity will have developed new services to meet areas of identified unmet need in the UK

New services that respond to the needs of those who are marginalised in the UK communities will have been set up. The Charity will have actively sought out new development opportunities that address unmet need in an innovative way both in areas where the Charity already operated and in new areas.

Influencing Futures

Where discrimination occurs it will have been challenged. The Charity will have worked to remove the barriers that prevent people from taking their

rightful places in the communities in which they live. People who use the Charity's services will have been enabled to access their full entitlement to human and civil rights.

These goals are achieved in the main through the provision of a comprehensive range of care and support services set out below.

The Services currently provided by Saint John of God Hospitaller Services

At the heart of the philosophy of care in all the Charity's services is the commitment to ensure that the human and civil rights of the people who use the services are observed. Priority is given to enabling them to exercise as much independence as possible. We work in partnership with each person, their relatives and carers so that they receive an individual needs-based service of the highest quality.

Residential Care

Our residential care services provide accommodation and support for people with physical or learning disabilities. Most of the Charity's residential care properties are small community-based homes each with between four and eight single-occupancy bedrooms. The aims throughout all the residential care services are to support and encourage each person to develop their life skills, and enable them to play as full a part in the local community as they wish.

Nursing Home Care

The Charity provides a total of eleven registered nursing homes in Bradford, West Yorkshire. These homes are specialist facilities for the care and support of people with physical and learning disabilities, some of whom require intensive support.

Supported Living Services and Domiciliary Care Outreach Service

Our Supported Living Services provide vulnerable people – people with learning disabilities and/or mental health issues, with their own supported tenancy. For some this may include support and personal care to enable each person to sustain their tenancy and live as independent a life as possible. The service can be offered to people within individual or shared houses.

The Domiciliary Care Outreach Service provides support to people with disabilities living with a spouse or partner, or with their parents or other relatives, or in some cases alone in their own home.



Respite Care

Our registered nursing respite service allows people in need of care and support, who live in the family home, to enjoy a break from home, becoming one of the service's guests, and enables family members to have a break from providing for the day-to-day needs of their loved ones. The service provides 24-hour nursing care and support to people with physical disabilities, people with learning disabilities, people who have sensory impairments and people who have complex health needs.

Leisure, Education & Occupational Services

The Charity's Leisure, Education and Occupational Services (LEOS) provide opportunities for adults with varying needs to acquire independent living and social skills to enable them to enjoy as rich and fulfilling a life as they possibly can. The main aim of LEOS is to provide a high quality service tailored to each individual person's needs and wishes.

Social Enterprise

Saint John of God Horticultural Training Centre, known in the local area as 'Digswell Nursery', is a horticultural nursery with a difference. It is a full working nursery providing a real work environment in which people who are vulnerable in the work place can be supported to build their skills whilst producing good quality products for sale by contract or to the public.

Resettlement Services

These services provide support to individuals who are vulnerable, either because they are homeless with support needs, or have an enduring mental health issue and have left, or are getting ready to leave, hospital care. An integral part of the project is to support them in finding a permanent home and in gaining the skills to sustain it. Equally the aim is to ensure that people who use this service become fully integrated into the communities in which they establish a home.

Floating Drug and Alcohol Service

The Floating Drug and Alcohol Service offers specialist help and advice to people who have difficulties with drugs or alcohol, and who are experiencing problems in sustaining tenancies or home purchase arrangements. A wide range of support, organised around an individual's needs, is offered, aimed at helping people to set up and maintain tenancy or home purchase arrangements.

Community Centre

The aims of Woodhall Community Centre are to provide services and facilities for all, but in particular, for the most vulnerable members of the community – young people, people with disabilities and older people. The Centre provides space for a small social enterprise run by and for local people, which provides an internet cafe.

Saint John of God Management Services for Religious Orders and Congregations

The Charity works in partnership with other Religious Orders and Congregations in caring for their elderly members in their own community houses, and in supporting them to meet the requirements of care standards legislation. The service also offers a consultancy service to Religious Orders and Congregations, which provides a range of advice and practical assistance.

Olallo Project

This service, based in London, offers advice, training and short-term accommodation to support newly-arrived migrants, with no recourse to public funds, so that they are able to find work and a place in society, rather than falling into homelessness.

The main function of Hospitaller Services' work is to deliver services that directly benefit vulnerable people.

Approximately 800 staff work in our services across 44 locations delivering services to over 600 people.

The majority of the people we support wish to live independently in their own homes. For many, our supported living services make this possible, providing hundreds of hours of support a year to people in England, Scotland and Wales.

Public Benefit

The Trustees confirm that they have had regard to the Charity Commission's general guidance on public benefit when reviewing the Charity's purpose and goals and in their plans for future activities. They have concluded that the Charity is in full compliance with the guidance.



Our Impact

We provide a range of health, social care and pastoral Hospitaller Services that meet the needs of vulnerable, disadvantaged and marginalised people at all life stages throughout England, Scotland and Wales.

Some of our key achievements in 2008 – 2009

We have continuously reassessed the needs of those who use and commission our services and developed new ways of delivering our existing services.

- In response to requests from funders new offices have been established in South Tyneside to increase the Charity's capacity to deliver supported living services in the area.
- One of the Charity's supported living services in North Yorkshire has recently been extensively redesigned and refurbished to a high standard, in response to North Yorkshire County Council Social Services identifying a need for supported living accommodation for young adults leaving residential education.
- A new location has been secured in Bradford as a response to a review of needs of the people who use one of the Charity's services there. The tenants will shortly be moving to a fully adapted five-bedroom bungalow.
- Based on a reassessment of needs, one resident has moved into private accommodation and her care and social needs continue to be provided by staff from the service she moved on from.
- The Saint John of God Horticultural Training Centre at Digswell has added a purpose built play area for small children and also a coffee shop. This had led to greater integration of all parts of the community in the Digswell area. Part of the renovation work was aided by the national probation services and community payback. A new website and initiative entitled "Happy Gardeners.org" has been launched.
- We have continued to provide a full complement of management and consultancy support to Religious Orders and Congregations in relation to elderly care services. The staff team has been expanded to meet the ever growing demands for this service.

We have continued to maintain the Hospitaller Standards throughout the services.

- The Care Quality Commission (previously CSCI) rated 81% of our registered services 'Good' or 'Excellent'.
- A new quality assurance process in the form of 'Pastoral Visits' was established and a new team set up to carry these out. Reports are produced and monitored regionally and nationally by a new 'Values and Culture' Team facilitated by the Chair of Trustees and the Chief Executive.

Some of our key objectives for the future

The development of new services to meet emerging needs:

- Establish a new service in Scotland to meet the needs of young people with autism who are leaving residential educational settings.
- Open a new service in Hertfordshire to offer accommodation and support for young people with Asperger's Syndrome.

To build on current partnerships and foster new partnerships to provide alternative or enhanced services for emerging needs we identify:

- Continue to explore emerging partnerships with other providers and commissioners to deliver innovative new services.
- Continue to offer support to Religious Orders in relation to elderly care provision.
- Build on research in progress to explore the unmet needs in terms of services for children and young people with dementia in the Darlington area.
- Build capacity in terms of funding to allow the Charity to respond to identified unmet needs.



We seek to ensure that people are treated with Compassion, Hospitality, Justice, Respect and Trust.

Some of our key objectives and achievements in 2008 – 2009

Sustaining and developing our values-led culture:

- Two new posts were established in August 2008. These were 'Head of Pastoral Care' and 'Head of the Institute of Hospitality'. These post-holders work with the Senior Management Team to ensure that all aspects of the delivery of services are values led.
- A 'Values and Culture Team' has been established to promote the Charity's values in all aspects of its work.
- A review of the Charity's induction programme was conducted and a revised process introduced for all new staff.

Some of our key objectives for the future

- Develop and implement a performance management process that reflects the culture and values of the Saint John of God Hospitaller Order.
- Develop and implement a bespoke Manager Development Programme for Service Managers.

We seek to promote health and combat pain, suffering and poverty.

Some of our key achievements in 2008 – 2009

- Opened the 'Olallo' project in London. A new and innovative service to provide accommodation, training and support to homeless A10 nationals who have come to the UK to find work then find themselves sleeping on the streets of London with no support. Out of the twenty-nine residents who stayed at this project for more than three weeks, eighteen (62%) achieved employment. This service opened wholly on the strength of funds raised.
- Commissioned research on two areas of potential need ie children and young people and Specialist Provision for people who suffer from Dementia within the Darlington area with a view to exploring the possibility of providing services to meet these unmet needs.

Some of our key objectives for the future

- Continue to lobby for the rights of A10 nationals living in poverty in England, Scotland and Wales.
- Continue to investigate the possibility of new services for children and young people and people who suffer from Dementia in the Darlington area.

We uphold the rights of the individual and promote their dignity, privacy, independence, access to choice and the realisation of personal aspirations and abilities in all aspects of daily life.

Some of our key achievements in 2008 - 2009

- A new service in Hertfordshire offering support for young people with Asperger's Syndrome will operate the 'In Control Scheme' that was piloted by the Government. This offers an alternative approach for people to control the way services are delivered and is helping people with Asperger's Syndrome to be able to purchase services that meet their specific needs. This approach gives the individual the ability to control the way they access the community's resources, at a time that is convenient for them and this helps to reduce anxieties and stress. This approach fits very well with the Charity's ethos and values.
- Expansion of the Saint John of God Horticultural Training Centre to enhance the capacity of the Centre (known as Digswell Nurseries) to offer people the opportunity to participate in the day to day running of the Centre, and encourage people to have ownership of their own project. To actively contribute to the management and development of the Centre. The Centre has added a purpose-built play area and a coffee shop and has developed a new website.
- Built capacity within the Religious Services team to increase the team's capacity to support Religious Orders to care for their elderly within their own communities and according to their own Charism. This year, the elderly care services of five further Orders have come under full management of Saint John of God Hospitaller Services.



- Offered those who accessed the Olallo service support to move away from homelessness to building a future based on their own hopes and aspirations or to reconnection with their homeland.

Some of our key objectives for the future

- Continue to offer support to individuals within our services to live as independently as possible, making the most of their abilities and living out their aspirations.
- Continue to promote within our staff teams the rights of each individual in all our services to dignity, privacy, independence and access to choice through raising awareness using the Saint John of God Pastoral Care model and through our internal Quality Assurance processes.
- Develop the Olallo service to offer housing solutions to those ready to move on from Olallo House.

We promote consultation and participation of those who use our services in decisions that affect them and involve them in the delivery, practice and management of our services.

Some of our key achievements in 2008 - 2009

- Set up the 'Taking Part' group. This is a national group and consists of people who use the Charity's services and staff to enable more people to have greater involvement in all aspects of the services they receive. The group has responsibility for ensuring that those who use the Charity's services are involved through consultation and participation.
- Consultation events. The Southern Region annual consultation day. This forum is one of the avenues the Charity uses to gain feedback from the people who use its services about their views on the services it provides.
- A number of events/conversations were held in services this year during a review of the Charity's Mission Plan.

Some of our key objectives for the future

- Extend current effective practice across the Charity through sharing expertise and processes. The 'Taking Part' group will be instrumental in this.
- Build capacity among staff teams to ensure that teams are committed and equipped to ensure that those who use the Charity's services are supported to have maximum involvement in decisions that affect their lives.
- Build on existing models of advocacy and explore a range of ways in which those who use the Charity's services have appropriate means of expressing their views and wishes.

Structure, Governance and Management

The Charity has operated as a company limited by guarantee since its incorporation on 5th January 2005, under the terms of its memorandum and articles dated 16th December 2004, last amended 13th March 2008.

The governing body of the Charity is the Board of Trustees, which comprises five members and meets at least six times a year together with an away day for board development and a separate session to review the strategic mission plan.

At the regular bi-monthly meetings the Trustees approve the Charity's strategy and areas for activity and monitor progress against key supporting action plans. In addition they receive reports from the senior management team to enable them to monitor the management of the day to day activities (which they have delegated to that group) and provide formal approval where necessary.

In addition the Board has established two formally constituted sub-committees: the Audit and Risk Committee and the Remuneration Committee. These have specific terms of reference and functions delegated by the Board and with a Trustee appointed by the Board as the Chairman.

The management of day to day activities of the Charity is delegated to senior management who have designed a series of working groups which are set out in the Charity's governance manual. The Trustees have direct links with these groups to support the senior management team. Two members of the senior management team attend board and sub-committee meetings in an ex officio capacity.



The Audit and Risk Committee reviews the audited annual financial statement of the Charity and recommends them to the Board of Trustees. It also reviews the Charity's annual statement on internal control and risk management and recommends it to the Board.

The Committee reviews reports from the external auditors and monitors management actions to implement recommendations made in those reports. It determines the frequency and process of tendering for external audit and other accounting and tax advisory services, considers the appointment, resignation or dismissal of the external auditors, approves their fee annually, reviews their independence and objectivity and matters relating to non audit services and formally reviews the performance of the external auditors every three years.

It also has a responsibility for other financial matters. It oversees all financial aspects of the Charity's operations to ensure short and long term viability. It reviews budgets and monitors performance against them and financial and cash flow forecasts. It also reviews the Charity's investment strategy and monitors investment performance.

The Remuneration Committee continually reviews employment and remuneration policy, determines the salary of the Chief Executive and Head of Finance and Corporate Services and approves the quantum of the annual salary review.

The current Trustees who served during the period since the last Trustees report are:

Brother Robert Moore (*Chairman*)
 Brother John Martin (*Provincial*)
 Brother Michael Neild
 Brother Brendan O'Neill
 Mr Douglas Ball
 Judyth Thomas (*appointed September 2008, resigned January 2009*)

The senior management team members are:

Bridget Doogan	<i>Chief Executive</i>
Mark Barnish	<i>Head of Finance & Company Secretary</i>
Lesley Robinson	<i>Head of Pastoral Care</i>
Pat Cowley	<i>Head of Strategy & Operations, Southern Region</i>
Julie Seehuber	<i>Head of Strategy & Operations, Central Region</i>
Sharon Mafham	<i>Head of Strategy & Operations, Northern Region</i>
Sara Hopkins	<i>Head of Strategy & Operations, Religious Services</i>

The Trustees are nominated by the Provincial of the Hospitaller Order of Saint John of God, on behalf of the members, in accordance with the Articles of Association. These nominations are confirmed by election at the Charity's Annual General Meeting. The articles of association provides for a minimum of four and a maximum of nine trustees. There are no rules governing length of time Trustees may serve although in practice the composition of the board is formally reviewed every five years.

The Trustee Board seeks to ensure that the composition of the board appropriately supports and reflects the diversity of needs the Charity serves. The Charity recognises the responsibilities placed by the law on a charity trustee and provides a programme of training which includes induction training in all appropriate matters, including governance and compliance for all new trustees as well as an annual development day for existing trustees in order to keep that knowledge current.

The Brothers of the Hospitaller Order have an active involvement in the Charity amongst whose charitable aims are to further the charitable purposes of the Hospitaller Order of Saint John of God Charitable Trust. The Brothers exercise roles in pastoral care, chaplaincy, staff induction, training and development as well as contributing to the work of the board.

The Hospitaller Order Trust also acts as the landlord in respect of around thirty of the properties from which the Charity operates services in the UK and Scotland. It also provides funding from time to time to help set up services for unmet needs where mainstream funding is often, initially, difficult to find. Details of specific arrangements are set out on page 27 note 22 to the Financial Statements under the heading "Related Party Transactions".

Internal Control

Managing Risk

As described in last year's Trustees Report the risk management procedure was reviewed and updated during the year. In the course of the review the board has determined the major risks to which the Charity is exposed, the potential impact if an individual risk materialises and what mitigating actions are or need to be taken and by whom, in order to reduce each risk to a level which the board considers to be acceptable. This position is recorded in a 'risk register'. The risks are classified into three main categories as follows:

- Strategic – which are identified as those which could have a significant impact on the Charity as a whole to enable it to continue effectively.



- Operational – covering the risks which could jeopardise the quality or continuity of our services.
- Financial – being those risks which could lead to a significant reduction in the Charity's assets.

The register and mitigation plan is used by management and will continue to be reviewed annually.

Controls

The Charity has systems of control that include:

- An annual planning and budgeting process.
- Regular review of management accounts, variances from budget and non financial information.
- An established and documented policy framework.
- Monitoring of risks and action plans by the Province Strategy Team and the Audit and Risk Committee.

Although the Trustees are of the opinion that reasonable steps have been taken to ensure that the major risks to which the Charity is exposed are identified and reviewed and that there are systems in place to mitigate them, they are also aware that such processes are designed to manage, rather than eliminate, all major risks and they can only provide reasonable but not absolute reassurance.

Financial Review

The year ended 31st March 2009 was a very difficult year which resulted in a deterioration of the Charity's financial position. Although income increased this did not match the rise in costs for providing the high level of care the Charity aspires to. A number of one off costs and a large loss on the value of investments caused by the rapidly deteriorating market conditions compounded this problem. The net impact was an operating deficit for the year of £0.954 million (2008 - £0.073 million surplus) and a decrease in total funds to £2.088 million (2008 - £3.594 million).

Income

The Charity's principal sources of income are from Local Authorities and Primary Care Trusts in the form of individual care or supported living packages. These are supplemented by income from various religious orders.

Total income in the year grew by £0.962 million. This was principally due to the increase in care services provided to religious orders (additional £0.871 million revenues) where several new sites were either passed over to the Charity's management or the full year effect of a previous transfer has impacted. An amount of £0.138 million was raised to fund the new Olallo Project in London. Income levels across all other services fell, net, by £0.047 million due to voids and net reductions in funding from local authorities and PCTs. Such reductions were partly offset by modest rises in other areas.

The cost of generating income rose from £0.147 million in 2007/08 to £0.238 million in 2008/09. The additional costs relate to the costs incurred in trying to establish a separate funding company during the year under review. Although the company was registered as a subsidiary during the year it was subsequently wound up and removed from the register due to its lack of success. The board are currently re-examining the approaches the Charity can consider for future fundraising.

Expenditure

Total charitable expenditure rose by 11.5% to £18.176 million (2008 - £16.272 million). This was for a number of reasons – scarcity of nursing staff and other key workers meant that the Charity had to rely on agency staff which resulted in higher costs. It is estimated that this increased our expenditure compared to budget by around £0.300 million. As in 2007/08 the vast majority (98%) of expenditure was spent on our charitable activity of providing care services.

The levels of expenditure were increased by a number of one-off exceptional costs totalling £0.260 million which are detailed in note 3 to the accounts. In addition there were two areas of critical expenditure – heat, light & power and food, where like for like increases were significantly high. These higher than anticipated price rises were much greater than the budget had anticipated, making a large contribution to the overall deficit, (estimated £0.229 million). Unbudgeted legal and professional fees which reflected the costs of a number of difficult employee disputes and a comprehensive review of the finance function contributed a further £0.163 million to the deficit as did a significantly higher than anticipated level of maintenance (£0.252 million greater than budget and £0.217 million greater than the previous year).

In summary these exceptional and unbudgeted costs added an estimated additional £0.874 million onto the 2008/09 cost base.



Governance costs include only those costs incurred in complying with statutory and Charity Commission requirements in line with the Companies Act, Charity Act and SORP 2005.

Cashflow

The operational loss before depreciation of £0.737 million incurred during the year, together with capital expenditure of £0.564 million led to a significant deterioration in the Charity's liquidity. By February 2009 the Charity had utilised its agreed overdraft facility which was extended by Barclays Bank Plc on a temporary basis up to 30th August 2009.

The Charity has subsequently improved its cash position and agreed a restructuring of its debt with its bankers. As part of this arrangement the Charity has liquidated £0.550 million of assets held in investments in August 2009. See also the Trustees' positive comments on the ability to continue as a going concern set out on page 10.

Investments

As set out in the Memorandum and Articles, the Charity is allowed to invest money it has accumulated in reserve funds, not immediately required for its purposes, as may be thought fit. The Charity may also appoint persons to manage the investments of all or any moneys of the Charity not immediately required for its purposes in accordance with the instructions of the Charity Trustees.

In this context the Charity's investments have historically been split into two 'funds':

- An amount held with the Charities Aid Foundation (CAF) which is held in their CAF UK Equity Growth Fund which is managed by UBS Global Asset Management.
- A portfolio of investments managed by HSBC Global Management.

The performance of the investments is overseen by the board. Since February 2009 this has been delegated to the Audit and Risk Committee.

The Charity seeks to generate income from a diversified portfolio of investments, while preserving capital in real terms and aiming for a total return in excess of that which could be achieved from cash. The yield in the year ended 31st March 2009 from the CAF fund was a little over 5% and from the HSBC fund 3.97% which broadly met the income objectives.

The society's investment managers at HSBC are instructed to comply with the Charity's policy on ethical issues at all times. The CAF fund is designed to meet the general ethical guidelines operated by most charities.

The two portfolios were valued as follows:

	31/03/2009 £ million	31/03/2008 £ million
HSBC	1.281	1.629
CAF	0.390	0.552
	<u>1.671</u>	<u>2.181</u>

The above include cash balances totalling £0.033 million and £0.139 million respectively which are included within cash at bank and in hand on the balance sheet.

The overall annual performance of these funds was extremely disappointing representing a reduction in portfolio valuation of £0.510 million in aggregate. This reflects the rapid and dramatic world financial meltdown which unfolded in the period under review.

The annual performances for the respective funds were:

	%
HSBC	Minus 21.4
CAF	Minus 29.3

This reflects the broad picture across most equity weighted portfolio's in the UK and as such was not out of the ordinary compared to various benchmarks used to measure performance.

Notwithstanding this the Board have reviewed the portfolios and have decided to close the CAF fund in order to improve the Charity's gearing and secure a restructured financing package with Barclays Bank Plc. The HSBC fund managers have been instructed to follow a more cautious investment strategy aimed more specifically at capital preservation. The Audit and Risk Committee will be monitoring this closely during 2009/10 and will take further action if necessary. The Board is also aiming to take further training in this area during 2009/10.

Reserves

Total reserves as at 31st March 2009 were £2.088 million (2008 - £3.594 million).

Of these £1.639 million were unrestricted (2008 as restated - £3.211 million) and £0.449 million were restricted (2008 as restated - £0.383 million).

Within unrestricted reserves are designated funds totalling £0.025 million (2008 - £0.025 million)

The restatement referred to has resulted from the identification of £0.250 million of reserves incorrectly shown as restricted when the Charity was formed in 2005.



The Trustees have two key objectives in determining the amount of reserves the Charity should be carrying.

The first is to attempt to carry sufficient funds to enable the Charity to continue to operate its current services to the high standards set out in its Values and Mission Plan. They need to provide continuing assurance that solvency will not be put at risk by short term variations in income or expenditure levels. The Trustees have the view that a suitable level of reserves to provide such assurance should be to hold free reserves equal to three months' running costs. At 2009 budgeted levels this amounts to £4.73 million.

The second is to hold funds to enable them to invest in new services which address the key objective of "meeting unmet need". Usually such 'opportunities' do not initially attract mainstream funding and often need significant upfront investment often for two to three years. The Board estimate ideally they should carry £0.500 to £0.750 million to address this. This gives a total requirement of reserves of circa £5.5 million. There is currently a significant shortfall in this target with free reserves standing at £0.216 million (2008 – £1.880 million). The Board are targeting 2009/10 as a breakeven year and have a strategic plan which is designed to rebuild reserves closer to the target over the next five years.

Going Concern

In the context of the disappointing result in 2008/09 and resulting strain on available facilities, the Board have examined the appropriateness of preparing the financial statements on the going concern basis. They have considered the budgets for income and expenditure for the year to 31st March 2010 and beyond, together with other projected cash outflows on capital expenditure. In August 2009 the Charity's banking facilities were restructured into a mixture of term loan, overdraft facility and lease finance to provide a more balanced funding profile to reflect the Charity's current position. Having regard to the cash requirements of the Charity and the available facilities formally committed by Barclays Bank the trustees believe it is wholly appropriate to prepare the accounts on a going concern basis.

Charitable Donations

The company made charitable donations of £nil (2008 - £0.240 million) in the year.

Hospitaller Order of Saint John of God

The Hospitaller Order of Saint John of God is a separate registered charity. The Provincial and Chairman of that charity is also a Trustee of Saint John of God Hospitaller Services Limited, the Provincial Secretary is Chairman and Trustee of Saint John of God Hospitaller Services Limited, Provincial Bursar and second Provincial Councillor are Trustees of Saint John of God Hospitaller Services Limited.

Staff, Volunteers and Members of the Order of Saint John of God

Across England, Wales and Scotland over 900 people contribute to the work of the Charity. Everyone who works within the organisation is – whether on a paid or unpaid basis and including ourselves the volunteer members of the Board of Trustees – expected to act according to the values and operating principles outlined in the Charity's Strategic Mission Plan.

The Trustees wish to record their recognition of the professionalism and commitment of all the staff of Saint John of God Hospitaller Services Limited, volunteers and the individual Brothers of the Hospitaller Order of Saint John of God. Their dedication, enthusiasm and positive approach are very much appreciated. During the year, numerous individuals have gained professional and vocational qualifications which are testimony to their desire to raise the standards of service to the benefit of the people who use the Charity's services.

The Board takes ultimate responsibility for the implementation of equal opportunities within the Charity. The Charity is working towards being an equal opportunities employer and effects positive policies in recruitment, training and career development for staff members, regardless of marital status, religion, colour, race, ethnic origin or disability (a copy of our Equal Opportunities Policy is available upon request).

As an employer the Charity will not discriminate against a disabled person for a reason that relates to their disability or treat them less favourably than a non-disabled person. The Charity will conduct an individual risk assessment for every applicant, employee or volunteer with a disability. This will identify any reasonable adjustments that need to be made to the workplace or job in order for the person to contribute fully to the work of the Charity.



Consultation and Engagement

The Charity employs a range of mechanisms for consulting and engaging with its staff, volunteers, beneficiaries and stakeholders.

Their input is used to help formulate the Charity's strategic mission plan, develop operational policies and shape the way our services are delivered on the ground.

Audit Information

The Trustees who held office at the date of approval of this Trustees' report confirm that, so far as they are individually aware there is no relevant audit information of which the company's auditors are unaware: and each Trustee has taken all the steps that he or she ought to have taken as a Trustee to make himself or herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

Approved by the Board and signed on its behalf on 24th September 2009 by:

Robert Arthur Moore
Chairman of Trustees



Statement of Trustees' Responsibilities

The Trustees are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year that give a true and fair view of the state of affairs of the Charity and of the incoming resources and application of resources, including the net income or expenditure, of the Charity for the year. In preparing those financial statements the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The Trustees are responsible for keeping accounting records that disclose with reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the financial information included on the Charity's website. Legislation in the United Kingdom governing the preparation and dissemination of the financial statements and other information included in annual reports may differ from legislation in other jurisdictions.



Independent Auditors' Report to the Members of Saint John of God Hospitaller Services Limited

We have audited the financial statements of Saint John of God Hospitaller Services Limited for the year ended 31 March 2009 which comprises the statement of financial activities, the balance sheet, the cash flow statement and the related notes. The financial statements have been prepared under the accounting policies set out therein.

This report is made solely to the Charity's members, as a body, in accordance with section 235 of the Companies Act 1985. Our audit work has been undertaken so that we might state to the Charity's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity and the Charity's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective Responsibilities of Trustees and Auditors

The responsibilities of the Trustees (who are also the Directors of the company for the purposes of company law) for preparing the Trustees' annual report and the financial statements in accordance with applicable law and United Kingdom accounting standards (United Kingdom Generally Accepted Accounting Practice) are set out in the Statement of Trustees' Responsibilities.

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and International Standards on Auditing (UK and Ireland).

We report to you our opinion as to whether the financial statements give a true and fair view and have been properly prepared in accordance with the Companies Act 1985 and whether the information given in the Trustees' report is consistent with those financial statements.

We also report to you if, in our opinion, the Charity has not kept proper accounting records, if the Charity's financial statements are not in agreement with those accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding Trustees' remuneration and transactions with the Charity is not disclosed.

We read the Trustees' report and consider the implication for our report if we become aware of any apparent misstatements within it.

Basis of Audit Opinion

We conducted our audit in accordance with International Standards on Auditing (UK and Ireland) issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the trustees in the preparation of the financial statements, and of whether the accounting policies are appropriate to the Charity's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion:

- The financial statements give a true and fair view, in accordance with United Kingdom Generally Accepted Accounting Practice, of the state of the Charity's affairs as at 31 March 2009 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended.
- The financial statements have been properly prepared in accordance with the Companies Act 1985; and
- The information given in the Trustees' report is consistent with the financial statements.

PKF (UK) LLP

Registered Auditors

Edinburgh, UK

25th September 2009



Saint John of God Hospitaller Services

Statement of Financial Activities (Incorporating an Income and Expenditure Account)

FOR THE YEAR ENDED 31 MARCH 2009

	Notes	Restricted Funds £'000	Unrestricted Funds £'000	Total 2009 £'000	Total 2008 £'000
Incoming Resources					
Incoming resources from generated funds					
Voluntary Income (Donations and Legacies)		99	76	175	189
Activities for Generating Funds		-	145	145	169
Investment Income		-	57	57	45
Incoming resources from Charitable Activities		2,630	14,594	17,224	16,196
Transfer from Hospitaller		-	-	-	40
Total Incoming Resources		2,729	14,872	17,601	16,639
Resources Expended					
Cost of Generating Funds					
Cost of Generating Voluntary Income		-	238	238	147
Fundraising Trading - cost of goods sold and other costs		-	77	77	64
Investment Management Costs		-	14	14	4
Charitable Activities		2,663	15,286	17,949	16,304
Charitable Activities – exceptional costs	3	-	260	260	-
Governance Costs		-	17	17	47
Total resources expended	1	2,663	15,892	18,555	16,566
Net Incoming Resources before Investments		66	(1,020)	(954)	73
Unrealised (Losses) on Investments	7	-	(446)	(446)	(246)
Realised Loss on Investments		-	(106)	(106)	(12)
Net Movement of Funds		66	(1,572)	(1,506)	(185)
Total funds brought forward as initially reported		633	2,961	3,594	3,779
Prior year adjustment	19	(250)	250	-	-
Total Funds brought forward as restated		383	3,211	3,594	3,779
Total Funds as at 31st March 2009		449	1,639	2,088	3,594

All amounts relate to continuing operations. All gains and losses recognised in the year are included in the Statement of Financial Activities. There are no material differences between the net expenditure for the year and the historical cost equivalents.



Saint John of God Hospitaller Services
Balance Sheet

FOR THE YEAR ENDED 31 MARCH 2009

	Notes	2009			2008 (as restated)
		£'000	£'000	£'000	£'000
Fixed Assets					
Tangible Assets	6		1,403		1,056
Investments	7		1,638		2,042
			3,041		3,098
Current Assets					
Debtors	8	1,648		1,467	
Cash at Bank and in Hand		195		348	
Total Current Assets		1,843		1,815	
Creditors: Amounts falling due within one year	9	(2,741)		(1,309)	
Net Current (Liabilities)/Assets			(898)		506
Total Assets less Current Liabilities			2,143		3,604
Creditors: Amounts falling due after more than one year	11		(5)		(10)
Provisions for liabilities and charges	12		(50)		-
Net Assets			2,088		3,594
Funds					
Unrestricted Funds	13	1,614		2,936	
Designated Funds	14	25	1,639	25	2,961
Restricted Funds	15		449		633
Total Funds			2,088		3,594

The attached notes on pages 17 to 27 form part of these accounts.

These accounts were approved and authorised for issue by the Board and signed on its behalf by:

Robert Arthur Moore
Chairman of Trustees

Date 24th September 2009



Saint John of God Hospitaller Services
Cash Flow Statement

FOR THE YEAR ENDED 31 MARCH 2009

	Notes	2009 £'000	2008 £'000
Reconciliation of Changes in Resources to Net Cash Inflow (Outflow) from Operating Activities:			
Net Incoming Resources from Operations		(954)	73
Depreciation		217	189
Profit on Disposal of Fixed Assets		-	-
Increase in Debtors		(181)	(64)
Increase/(Decrease) in Creditors and Provisions		588	(489)
Return on Investments	17	(27)	(40)
Transfer from Hospitaller Order of Saint John of God		-	(40)
Net Cash (Outflow) from Operating Activities		(357)	(371)
Cash Flow Statement:			
Net Cash (Outflow) from Operating Activities		(357)	(371)
Return on Investments and Servicing of Finance	17	27	40
Capital Expenditure and Financial Investment	17	(712)	(370)
Cash (Outflow) before use of Liquid Resources and Financing		(1,042)	(701)
Financing	17	(5)	(5)
(Decrease) in Cash in the Year		(1,047)	(706)
Reconciliation of Net Cash Flow to Movement in Net Funds:			
Decrease in Cash in the Year		(1,047)	(706)
Cash Outflow from Decrease in Net Debt and Lease Financing		5	5
Increase in Net Debt resulting from cashflows	18	(1,042)	(701)
Change in Net Funds	18	(1,042)	(701)
Net Funds at 1 April 2008		15	716
Net Funds at 31 March 2009		(1,027)	15



Accounting Policies

The following accounting policies have been used consistently in dealing with items which are considered material in relation to the Company's Financial Statements:-

Basis of Accounting

The Financial Statements have been prepared in accordance with applicable accounting standards and the Companies Act 1985 under the historic cost convention, and follow recommendations in Statement of Recommended Practice: Accounting by Charities (Revised 2005).

Going Concern

In the context of the disappointing result in 2008/09 and resulting strain on available facilities, the Board have examined the appropriateness of preparing the financial statements on the going concern basis. They have considered the budgets for income and expenditure for the year to 31st March 2010 and beyond, together with other projected cash outflows on capital expenditure. In August 2009 the Charity's banking facilities were restructured into a mixture of term loan, overdraft facility and lease finance to provide a more balanced funding profile to reflect the Charity's current position. Having regard to the cash requirements of the Charity and the available facilities formally committed by Barclays Bank the trustees believe it is wholly appropriate to prepare the accounts on a going concern basis.

Tangible Fixed Assets

Fixed assets are recorded at cost or, in cases where fixed assets have been donated to the Saint John Of God Hospitaller Services Limited, at valuation at the time of acquisition. The Charity's policy is only to capitalise items with an individual or collective value (where it is a group of assets) exceeds £1,000.

Depreciation

Freehold Land and Assets in the Course of Construction are not depreciated. Depreciation has been provided so as to write off the cost of other tangible fixed assets by equal annual instalments over their expected useful lives (commencing from the date at which they came into service) as follows:-

Freehold Buildings and Improvements	4 to 50 years
Leasehold Improvements	over anticipated life of the lease
Motor Vehicles	4 years
Furniture and Equipment	4 to 8 years

Incoming Resources

Incoming resources are included in the 'SOFA' when the Charity is entitled to the income and it can be quantified with reasonable certainty. Donations in kind are recognised at their value to the Charity when they are received. No amounts are included for services donated by volunteers. Incoming resources comprise:-

Voluntary Income including:-

Legacies:	Pecuniary legacies are recognised as they are received. Residuary legacies are recognised at the earlier of receipt or agreement of two estate accounts.
Donations:	Donations are accounted for as they are received.
Gift Aid:	Gift Aid is included based on amounts recovered or recoverable at the accounting date.

Activities for Generating Funds including:-

Consultancy income:	Is recognised when the services have been completed and invoiced.
Garden Centre income:	All retail income is accounted for when the sale takes place.
Community Centre income:	All such income is accounted for on completion of the relevant facility usage.



Saint John of God Hospitaller Services
Notes to the Financial Statements

FOR THE YEAR ENDED 31 MARCH 2009

Investment Income

Investment income is accounted for on an accruals basis.

Incoming Resources from Charitable Activities including:-

- Grant income: Grant income is recognised when the Charity is entitled to receipt.
- Religious Services: Income is recognised when the service has been delivered.
- Care and support packages: Are recognised when the services are delivered or the beds / housing vacancies are occupied or agreed funded voids have crystallised.

Resources Expended

Expenditure is accounted for on an accruals basis. Allocations of support costs are based on the appropriate combination of staff time, department headcount or wage cost, direct expenditure or activity levels. Irrecoverable VAT is included with the expense items to which it relates. Resources expended comprise:-

Cost of Generating Voluntary Income

These include salaries and directly attributable overheads.

Cost of Fundraising Trading

Garden Centre costs include the cost of goods sold and the direct costs of operating the retail unit. Consultancy costs include the related salary costs.

Costs of Charitable Activities

Includes all direct salaries and other costs incurred in delivering the Charity's charitable activity of delivering care services, together with an appropriate proportion of the central and regional support costs of the organisation.

Governance Costs

These are costs directly associated with the Governance of the Charity, including legal and regulatory compliance and strategic planning.

Investments

Quoted investments are valued at the mid-market price at the close of business at the year-end. Unquoted investments are valued by the Trustees after taking appropriate professional advice. Unitised investments are valued at the average of the bid and offer prices or, if the bid price is not available, by adjustment to the offer price. Realised gains on investments are calculated as the difference between the sale proceeds and the carrying value of the investment and included in the SOFA.

Pension Costs

The Company makes available a contributory money purchase scheme which all employees can join. This is administered by Scottish Equitable and each person has their own independent pension policy. The charge for the year represents contributions payable in the year.

Value Added Tax

As the majority of the activities of Saint John Of God Hospitaller Services Limited are classified as exempt or non-business activities for the purposes of value added tax, the Company is unable to reclaim all the value added tax which it suffers on its purchases. Expenditure in these financial statements is shown inclusive of such irrecoverable value added tax.

Stocks

Stocks are stated at the lower of cost and net realisable value.



Hire Purchase and Finance Leases

Assets acquired under finance leases or hire purchase are treated as tangible fixed assets and depreciation is provided accordingly. The present value of future rentals is shown as a liability and the interest element of rental obligations is charged to the Statement of Financial Activities over the period of the lease in proportion to the capital balance outstanding.

Restricted Funds

Any income given to the Company for a specific purpose has been separately identified so as to ensure that it is spent as the donor dictated.

Designated Funds

The Company sets aside funds for specific designated purposes as the need arises and they are shown as a separate fund in the balance sheet. The fixed assets not included within the restricted funds have been shown as a separate fund to reflect the fact that they are tied up in the provision of the existing services and, therefore, are not freely available.

Support Costs

These represent direct finance, human resources, IT and property service costs incurred by the organisation in carrying out its activities.



Notes to the Financial Statements

1. Total Resources Expended

	Activities directly undertaken £'000	Support costs £'000	Total 2009 £'000	Total 2008 £'000
Charitable activities:				
Provision of Care	17,431	778	18,209	16,304
Costs of generating voluntary income	238	-	238	147
Fundraising trading: cost of goods sold and other costs	77	-	77	64
Investment management costs	14	-	14	4
Governance costs:				
Audit & accountancy	12	-	12	27
Board & Statutory Accounts costs	5	-	5	20
Total resources expended	17,777	778	18,555	16,566

Support Costs Comprise:	2009 £'000	2008 £'000
Management	385	294
Finance	249	154
Information Technology	69	51
Human Resources	75	116
Total	778	615

2. Operating Surplus

The operating surplus is stated after charging:

	2009 £'000	2008 £'000
Depreciation		
- leased assets	6	6
- owned assets	211	183
Fees paid to auditor – audit	12	20
- non-audit services	-	7
Profit on disposals of fixed assets	3	-
Transfer of assets from Hospitaller	-	40
Exceptional costs	260	-



Saint John of God Hospitaller Services
Notes to the Financial Statements

FOR THE YEAR ENDED 31 MARCH 2009

3. Exceptional Costs

During the period the following exceptional costs were incurred by the Charity:

	2009	2008
	£'000	£'000
Cost associated with the unsuccessful attempt to establish a fundraising subsidiary	92	-
Previous year overestimation of additional income	91	-
Cost associated with several employee claims and employment tribunals	52	-
Organisational Review	25	-
Total	260	-

4. Employees

	2009	2008
	£'000	£'000
Staff costs were as follows:-		
Wages and Salaries	10,949	10,793
Social Security Costs	921	834
Other Pension Costs	155	140
	12,025	11,767

	2009	2008
	Number	Number
The average number of staff employed, analysed by function, by the Charity during the year was as follows:-		
Accommodation and Day Services:		
Medical, Nursing and Allied Professions	24	26
Managers, Support Workers and Ancillary Staff	525	506
Administration:		
Executive	1	2
Managers and Other Staff	44	34
	594	568

No Trustee received any remuneration or expenses.

	2009	2008
The number of higher paid employees was:		
Taxable emoluments band:		
£70,000 - £80,000	1	-



Saint John of God Hospitaller Services
Notes to the Financial Statements

FOR THE YEAR ENDED 31 MARCH 2009

5. Interest Payable and Similar Charges

	2009	2008
	£'000	£'000
Bank loans and overdrafts	29	4
Finance charges under finance leases and hire purchase contracts	1	1
	30	5

6. Tangible Fixed Assets

	Freehold Land and Buildings	Motor Vehicles	Furniture	Total
	£'000	£'000	£'000	£'000
Cost				
At 1 April 2008	745	106	454	1305
Additions	345	-	219	564
Disposals	-	(1)	-	(1)
At 31 March 2009	1,090	105	673	1,868
Depreciation				
At 1 April 2008	74	28	147	249
Charge for the Year	86	32	99	217
Disposals	-	(1)	-	(1)
At 31 March 2009	160	59	246	465
Net Book Value				
At 31 March 2009	930	46	427	1,403
At 31 March 2008	671	78	307	1,056

All fixed assets are held for charitable use.

Included in motor vehicles above are assets held under hire purchase or similar lease agreements with a net book value of £6,741 (2008 £12,487). Depreciation of £5,746 (2008 £5,746) was charged on these assets during the year.



7. Fixed Asset Investments

	2009 £'000	2008 £'000
Analysis of Change in Investments during Year		
Market Value at 1 April 2008	2,042	2,325
Additions at Cost	557	47
Disposals at Carrying Value	(515)	(83)
Net Unrealised (Losses) in the year	(446)	(247)
Market Value at 31 March 2009	1,638	2,042
Cost at 31 March 2009	2,072	1,689

8. Debtors

	2009 £'000	2008 £'000
Trade Debtors	1,005	772
Other Debtors and Prepayments	643	695
	1,648	1,467

9. Creditors – Amounts Falling Due Within One Year

	2009 £'000	2008 £'000
Bank Overdraft (secured)	1,212	318
Trade Creditors	301	177
Other Tax and Social Security	516	261
Hire Purchase Liabilities	5	5
Accruals and Deferred Income	757	548
	2,791	1,309

10. Security

The bank overdraft is secured by a debenture over the assets of the Charity in favour of Barclays Bank plc. This comprises:

- a) a fixed charge over current and future land, plant and machinery, all rental and other income and debts due in connection with leases or agreements relating to land, all securities, all beneficial insurance or assurance contracts relating assets subject to the fixed charge, all goodwill, all present and future intellectual property and benefits arising from its use or exploitation, all trade debts and other debts now or in the future and the benefit of all instruments, guarantees, charges, pledges and other rights now or in the future in respect of any asset subject to the fixed charge.
- b) a floating charge over all assets not effectively charged by the fixed charges detailed and including all assets situated in Scotland.



Saint John of God Hospitaller Services
Notes to the Financial Statements

FOR THE YEAR ENDED 31 MARCH 2009

11. Creditors – Amounts Falling Due After More Than One Year

	2009 £'000	2008 £'000
Hire Purchase Liabilities	5	10
Hire Purchase:	2009 £'000	2008 £'000
Amounts repayable in 1-2 years	5	5
Amounts repayable 2-5 years	-	5
	5	10

Finance lease and hire purchase creditors are secured on the assets concerned.

12. Provisions for Liabilities and Charges

	Employee Issues £'000	Total £'000
At 1 April 2008	-	-
Charged to the SOFA	50	50
Used during the year	-	-
At 31 March 2009	50	50

The provision is in respect of employment tribunal claims by employees which existed at the year end.

13. Unrestricted Funds

	1 April 2008 £'000	Prior year adjustment £'000	Incoming £'000	Outgoing £'000	Investment Losses £'000	31 March 2009 £'000
Investment Revaluation	354	-	-	-	(354)	-
Designated Funds (see note 14)	25	-	-	-	-	25
Accumulated Fund	2,582	250	14,872	(15,892)	(198)	1,614
	2,961	250	14,872	(15,892)	(552)	1,639



14. Designated Funds (included in Unrestricted Funds)

At 1 April 2008 and 31 March 2009
£'000

Support for Monze Centre, Zambia	25
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These funds represent moneys set aside for specific anticipated future needs. They form part of the unrestricted reserves of the Company.

15. Restricted Funds

	1 April 2008 £'000	Prior year adjustment £'000	Incoming £'000	Outgoing £'000	31 March 2009 £'000
Sandown Road	1	-	-	(1)	0
Lindisfarne Court	8	-	7	(11)	4
Brentwood	1	-	7	-	8
Balmaclellan	3	-	-	(1)	2
Scotland Supported Living	9	-	-	-	9
Clayton	12	-	3	(2)	13
Thornton	5	-	-	-	5
Queensbury	1	-	4	(1)	4
Calderdale Respite Centre	4	-	1	(1)	4
Herts Supported Housing	3	-	-	-	3
The Minims	4	-	-	-	4
Olallo Project	1	-	69	(70)	0
Woodhall Community Centre	207	-	-	(18)	189
Mably House	8	-	-	-	8
Digswell	19	-	1	(1)	19
SJOG Resource Centre	6	-	-	(1)	5
Minibus Fund	2	-	-	(1)	1
St Bedes House	30	-	-	(4)	26
Gabriel Howard	47	-	-	-	47
Hospitality	6	-	2	(3)	5
West Lane	150	(150)	-	-	0
New Queensbury	100	(100)	-	-	0
Sundry Funds <1,000	6	-	5	(5)	6
Religious Services	0	-	2630	(2543)	87
	633	(250)	2729	(2663)	449



Saint John of God Hospitaller Services
Notes to the Financial Statements

FOR THE YEAR ENDED 31 MARCH 2009

These funds represent segregation of monies held for where the fund provider has specified particular purposes for which the funds are to go, so as to ensure that they are spent as the donor specified.

The Hospitality fund was inherited at the time the Charity was formed and represents a specific fund to assist beneficiaries who encounter personal financial difficulties.

The Gabriel Howard fund was a specific family bequest to be used to ensure a beneficiary is well cared for in life within Saint John of God Hospitaller Services.

The funds entitled 'Religious Services' are funds given by the specific Religious Orders in relation to homes managed by Saint John of God Hospitaller Services, to pay for the upkeep of their respective care homes which remained unspent at the year end and will be used in care provision in the year to 31 March 2010.

All the other funds represent specific bequests or donations to the services named to be spent specifically on improvements to those services as deemed necessary.

16. Analysis of Net Assets between Funds

	Unrestricted Funds £'000	Restricted Funds £'000	Designated Funds £'000	Total Funds £'000
Fund Balances at 31 March 2009 as represented by:				
Tangible Fixed Assets (less Long-Term Liabilities)	1,398	212	-	1,610
Investments	1,613	-	25	1,638
Current Assets (less Provisions)	(1,397)	237	-	(1,160)
Total Net Assets	1,614	449	25	2,088

17. Gross Cash Flows

	2009 £'000	2008 £'000
Returns on Investments and Servicing of Finance:		
Dividends Received	45	37
Interest Received	12	8
Interest Paid	(30)	(5)
Net Cash Inflow from Return on Investment and Servicing of Finance	27	40
Capital Expenditure and Financial Investment:		
Payments to Acquire Tangible Fixed Assets	(564)	(394)
Proceeds from the Sale of Tangible Fixed Assets	-	-
Purchase of Investments	(557)	(47)
Proceeds from the Sale of Investments	409	71
Net Cash Outflow from Investing Activities	(712)	(370)



Saint John of God Hospitaller Services
Notes to the Financial Statements

FOR THE YEAR ENDED 31 MARCH 2009

Financing:		
Repayment of Mortgage and Loan	-	-
New Loans Advanced	-	-
Repayment of Hire Purchase	(5)	(5)
Net Cash Outflow from Financing	(5)	(5)

18. Analysis of Changes in Net Funds

	1 April 2008	Cashflow	Other non-cash	31 March
	£,000	£,000	Changes	2009
			£,000	£,000
Cash at Bank and in Hand	30	(1,047)	-	(1,017)
Finance Leases and Hire Purchase	(15)	5	-	(10)
	15	(1,042)	-	(1,027)

19. Prior Year Adjustment

When Saint John of God Hospitaller Services Limited was established in 2005, the relevant assets and liabilities relating to the charitable activities it was to undertake, were transferred from a predecessor Charity, Hospitaller Order of Saint John of God Charitable Trust.

At this time an amount of £250,000 relating to a capital grant received by the Trust was segregated from general reserves as a restricted fund, due to covenants placed on the building it funded. This was inappropriate as the building did not transfer. This led to the analysis of reserves between restricted and unrestricted funds being incorrectly presented. An adjustment has been made to restate the prior period funds split and add back the £250,000 to unrestricted reserves.

20. Pension Costs

The total pension costs in this period were £154,784 (2008: £140,137). Amounts deducted but not yet paid over amounted to £21,770 (2008 £19,776).

21. Capital Commitments

Capital commitments at 31st March 2009 in relation to building works were £103,251 (2008: £nil).

22. Related Party Transactions

Included within other debtors is an amount of £5,342 (2008: £42,883) due from Saint John of God Community Developments.

Included within other debtors is an amount of £204,833 (2008: £104,326) due from Hospitaller Order of Saint John of God Trust.

During the year rental payments of £334,318 (2008: £293,675) were made to Hospitaller Order of Saint John of God Trust for the use of fixed assets owned by the Trust.

During the year rent amounting to £60,000 (2008: £50,000) was paid to Saint John of God (Community Development) Limited, a company of which one of the Trustees is also a Trustee.

Management services are provided to another charitable company of which one of the Trustees is also a Trustee. Amounts charged during the period were £nil (2008: £nil) and the balance outstanding at the year end, in respect of payroll and other costs paid on the Medaille Trust's behalf, and other expenses not yet reimbursed, was £436 (2008: £27,990).

Included within accruals and deferred income at the year end is an amount of £9,356 (2008: nil) held on behalf of the other charitable company which was paid to H M Revenue and Customs in April 2009.